

Travel + Leisure

The World's Best Awards



You, our discerning readers, never cease to inspire us as you travel farther and deeper each year. For the 24th edition of our annual survey, we asked you to rate cities, islands, hotels, airlines, and more. Hundreds of thousands of you answered the call. Cheers to you—and all this year's honorees.

EDITED BY SARAH BRUNING



NO. 1 CITY IN THE WORLD

Paper lanterns float down Hoi An's Thu Bon River during one of the city's monthly full-moon festivals.



YADID LEVY

Cities

Mexico claims an impressive three places on the global Top 10, and in Asia and Oceania, two one-of-a-kind metropolises snag the top spots for the first time: historic Hoi An, Vietnam, and adventure destination Queenstown, New Zealand.

TOP 10 CITIES OVERALL

- 1 Hoi An**
Vietnam 90.39

The enchanting port city leaps from last year's No. 8 spot on the strength of its artisanal goods, innovative cuisine, and historic Vietnamese architecture, which incorporates Asian and French influences.
- 2 San Miguel de Allende**
Mexico 90.23
- 3 Chiang Mai**
Thailand 89.56
- 4 Mexico City**
89.30
- 5 Oaxaca**
Mexico 89.16
- 6 Ubud**
Indonesia 89.08
- 7 Tokyo**
88.95
- 8 Kyoto**
Japan 88.42
- 9 Florence**
88.26 ★
- 10 Udaipur**
India 87.80

TOP 10 CITIES UNITED STATES

- 1 Charleston**
South Carolina 87.04 ★

For the seventh year in a row, this Southern belle stands above the rest, charming travelers with Lowcountry hospitality, picturesque streets, and a culinary scene that ranges from casual barbecue to refined tasting menus.
- 2 Santa Fe**
New Mexico 86.59 ★
- 3 New Orleans**
86.06 ★
- 4 Savannah**
Georgia 84.98
- 5 New York City**
84.04 ★
- 6 Chicago**
83.25 ★
- 7 Nashville**
82.57
- 8 Asheville**
North Carolina 81.79
- 9 Austin**
Texas 81.31
- 10 Honolulu**
81.30

TOP 5 CITIES CENTRAL AND SOUTH AMERICA

- 1 Cuzco**
Peru 85.66 ★

Though it serves as the launchpad for excursions to Machu Picchu, this ancient destination's colonial architecture and welcoming locals prove it merits more than a brief pass-through.
- 2 Antigua**
Guatemala 83.26
- 3 Buenos Aires**
82.92 ★
- 4 Mendoza**
Argentina 82.53
- 5 Quito**
Ecuador 82.22

TOP 5 CITIES MEXICO

- 1 San Miguel de Allende**
90.23

Travelers keep returning to the colorful buildings and cobblestoned lanes of this colonial

enclave, beloved for its centuries of history and unusual arts heritage.

- 2 Mexico City**
89.30 ★
- 3 Oaxaca**
89.16
- 4 Mérida**
85.70
- 5 Guadalajara**
84.49

TOP 5

CITIES
CANADA

- 1 Quebec City**
84.49 ★

Now in its fourth consecutive year as the most loved Canadian city, Quebec's capital can't be beat for old-world flair and Winter Carnival.

- 2 Vancouver**
82.58
- 3 Montreal**
82.23
- 4 Victoria**
British Columbia
82.10
- 5 Toronto**
80.52

TOP 10

CITIES
EUROPE

- 1 Florence**
88.26 ★

This capital of the Renaissance has reigned as category winner since 2014, thanks to superlative historic sites and museums (the Duomo, the Uffizi, Galleria dell'Accademia) and delicious Tuscan cuisine.

NO. 1 CITY IN EUROPE

Pitti Palace, just outside the Boboli Gardens' main entrance, exemplifies the Renaissance architecture of Florence.



NOE DEWITT

2 Rome
87.34 ★

3 Seville
Spain 86.65

4 Barcelona
86.47 ★

5 Porto
Portugal 86.35

6 Lisbon
86.25

7 Siena
Italy 85.88

8 Kraków
Poland 85.80

9 Istanbul
85.75 ★

10 San Sebastián
Spain 85.48

TOP 5
CITIES
AFRICA AND
THE MIDDLE EAST

1 Cape Town
85.86 ★

With its sumptuous hotels, destination museums like the Zeitz MOCAA, and proximity to world-class wine regions, South Africa's oldest city is a category favorite for an impressive 18th time.

2 Jerusalem
85.46 ★

3 Marrakesh
Morocco 85.11

4 Beirut
Lebanon 84.48

5 Fez
Morocco 82.98

TOP 10
CITIES
ASIA

1 Hoi An
Vietnam 90.39

A new spirit of innovation across the colonial city's arts and culinary scenes has made this a distinctive, must-visit urban destination.

2 Chiang Mai
Thailand 89.56

3 Ubud
Indonesia 89.08

4 Tokyo
88.95 ★

5 Kyoto
Japan 88.42 ★

6 Udaipur
India 87.80

7 Bangkok
86.52 ★

8 Osaka
Japan 86.32

9 Siem Reap
Cambodia 86.21 ★

10 Jaipur
India 86.17

TOP 5
CITIES
AUSTRALIA,
NEW ZEALAND, AND
THE SOUTH PACIFIC

1 Queenstown
New Zealand 84.96

Outdoor activities, from skiing and mountain biking in the Southern Alps to parasailing on Lake Wakatipu, make this scenic Kiwi hub a year-round magnet for adventure seekers.

2 Sydney
84.92 ★

3 Melbourne
83.88 ★

4 Perth
Australia 82.10

5 Wellington
New Zealand 80.47

**NO. 1 CITY IN
AFRICA AND THE
MIDDLE EAST**

Hiking up Table Mountain is a popular Cape Town activity.



Islands

The islands favored by T+L readers are more varied and geographically diverse than ever, spanning mellow beach escapes, mountainous hiking destinations, wellness hubs, and emerging wine regions.

TOP 10 ISLANDS OVERALL

1 Sri Lanka 92.12

Even as it heals from the Easter Sunday attacks, this vibrant nation continues to captivate readers with its wildlife parks, tea plantations, and eclectic cities.

2 Palawan Philippines 90.87

3 Bali Indonesia 90.76 ★

4 Milos Greece 90.50

5 Maldives 90.48

6 Anguilla 90.28

7 Crete Greece 90.12

8 Cape Breton Island Nova Scotia 90.06

9 Koh Lanta Thailand 90.00

10 Azores Portugal 89.77

NO. 1 ISLAND IN THE WORLD

Stilt fishing is one of the distinctively Sri Lankan traditions travelers to the country will observe.

TOP 10
ISLANDS
CONTINENTAL U.S.

- 1 Hilton Head**
South Carolina 85.83

This picturesque, family-friendly barrier island, known for its easygoing vibe, sets the standard for American beach getaways.

- 2 Mount Desert Island**
Maine 85.53
- 3 Cumberland Island**
Georgia 84.83
- 4 Golden Isles (Jekyll Island, Little St. Simons Island, Sea Island, St. Simons Island)**
Georgia 84.00
- 5 Mackinac Island**
Michigan 82.26
- 6 Nantucket**
Massachusetts 82.22
- 7 Florida Keys**
81.72
- 8 Amelia Island**
Florida 81.49
- 9 Outer Banks**
North Carolina 81.44
- 10 Kiawah Island**
South Carolina 80.80

TOP 5
ISLANDS
HAWAII

- 1 Maui**
88.32 ★

The Valley Isle—now in its eighth year as category winner—spoils visitors for choice when it comes to natural wonders, from rain forests to coves teeming with sea life.

- 2 Kauai**
87.25 ★
- 3 Big Island**
85.93 ★
- 4 Oahu**
84.72
- 5 Lanai**
78.93

TOP 5
ISLANDS
MEXICO AND CENTRAL AND SOUTH AMERICA

- 1 Galápagos Islands**
Ecuador 88.73 ★

Securing the top spot for the 17th consecutive year, the Ecuadoran archipelago is rightly championed for its biodiversity, which is best appreciated on an expedition cruise.
- 2 Easter Island**
Chile 84.50
- 3 Isla Mujeres**
Mexico 82.95 ★
- 4 Ambergris Cay**
Belize 80.74 ★
- 5 Caye Caulker**
Belize 80.37

TOP 3
ISLANDS
CANADA

- 1 Cape Breton Island**
Nova Scotia 90.06

On the northeastern tip of the province, this escape has made the list for four years running, thanks to its coastal hiking trails and abundant whale-watching opportunities.
- 2 Vancouver Island**
British Columbia 83.54 ★

3 Prince Edward Island
81.74

TOP 10
ISLANDS
THE CARIBBEAN, BERMUDA, AND THE BAHAMAS

- 1 Anguilla**
90.28

Thirty-three spectacular white-sand beaches and some

of the region's best resorts have kept this laid-back paradise at No. 1 since 2017.

- 2 St. Vincent and the Grenadines**
87.67
- 3 Vieques**
Puerto Rico 87.52
- 4 Abacos Islands**
Bahamas 86.15
- 5 St. Lucia**
85.94
- 6 St. John**
U.S. Virgin Islands 85.47 ★
- 7 Virgin Gorda**
British Virgin Islands 84.84 ★
- 8 Harbour Island**
Bahamas 84.70
- 9 Grenada**
84.65
- 10 St. Bart's**
84.24



▲
NO. 1 ISLAND IN THE CARIBBEAN, BERMUDA, AND THE BAHAMAS

Garvey's Sunshine Shack, located on Rendezvous Bay, captures the breezy ambience that keeps readers coming back to Anguilla.

►
**NO. 1 ISLAND
IN EUROPE**

Striking volcanic scenery and minimal crowds are key to Milos's appeal.

TOP 15
**ISLANDS
EUROPE**

1 Milos

Greece 90.50

A jewel among the Cycladic islands, this history-rich oasis—a first-time winner—is ideal for travelers looking for ancient wonders and great beaches.

2 Crete

Greece 90.12

3 Azores

Portugal 89.77

4 Páros

Greece 89.37

5 Santorini

Greece 88.53 ★

6 Sicily

Italy 88.12

7 Hvar and the Dalmatian Islands

Croatia 86.46

8 Madeira

Portugal 86.15

9 Sardinia

Italy 85.96

10 Lipari and the Aeolian Islands

Italy 85.71

11 Ischia

Italy 85.50

12 Mallorca

Spain 85.11

13 Skye and the Hebrides

Scotland 84.95

14 Malta

84.17

15 Orkney Islands

Scotland 84.00

TOP 3
**ISLANDS
AFRICA AND
THE MIDDLE EAST**

1 Seychelles

84.95

Though the journey there is long, this archipelago in the Indian Ocean delivers both resort-based relaxation (open-air spas) and natural splendor (swimming with whale sharks).

2 Zanzibar

Tanzania 79.64

3 Mauritius

77.87

TOP 10
**ISLANDS
ASIA**

1 Sri Lanka

92.12

While there's no denying the draw of the ocean, the country offers many inland pleasures, from leopard safaris to lush tea plantations where many of the most luxurious resorts can be found.

2 Palawan

Philippines 90.87

3 Bali

Indonesia 90.76 ★

4 Maldives

90.48

5 Koh Lanta

Thailand 90.00

6 Naoshima Island

Japan 87.43

7 Cebu

Philippines 87.09

8 Koh Samui

Thailand 86.94

9 Boracay

Philippines 86.90

10 Java

Indonesia 85.88

TOP 5
**ISLANDS
AUSTRALIA,
NEW ZEALAND, AND
THE SOUTH PACIFIC**

1 Fiji Islands

89.18

Seclusion and outstanding wildlife viewing are among the reasons travelers make the trek to the swank resorts of this 332-island nation in the South Pacific.

2 Moorea

French Polynesia 87.67 ★

3 Waiheke Island

New Zealand 87.48

4 Cook Islands

87.41

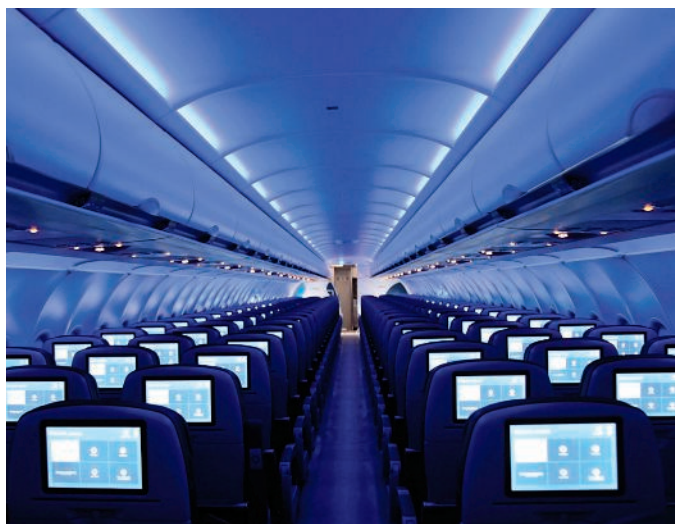
5 Huahine

French Polynesia 87.20



Transportation

International carriers from the Middle East and Asia still reign, thanks to enhanced premium cabins and wellness initiatives. Close to home, Alaska Airlines' absorption of longtime winner Virgin America paved the way for JetBlue to get its first victory.



NO. 1 DOMESTIC AIRLINE

JetBlue fliers love the comfortable leather seats and the flexible loyalty program.

TOP 5 DOMESTIC AIRLINES

1 JetBlue Airways 79.72 ★

After 10 years as runner-up, the airline beloved for its friendly service, straightforward boarding process, and cushy Mint class finally ascends to first place.

2 Alaska Airlines 78.21

3 Southwest Airlines 78.17 ★

4 Hawaiian Airlines 76.90 ★

5 Delta Air Lines 72.37

TOP 10 INTERNATIONAL AIRLINES

1 Singapore Airlines 89.28 ★

No carrier seems to exceed expectations quite like this one, which has

led the category for all 24 years of this survey's existence and remains an industry pace-setter with menus from Canyon Ranch and the world's longest nonstop flight from Newark to Singapore.

2 Emirates 88.55 ★

3 Qatar Airways 88.51 ★

4 Japan Airlines 86.57

5 Eva Air 85.65

6 Air New Zealand 85.31 ★

7 All Nippon Airways 84.90

8 Korean Air 83.91

9 Cathay Pacific Airways 83.36 ★

10 La Compagnie 83.30

Packed with such amenities as a 24-hour movie theater, Changi stands out as the rare airport where travelers don't mind spending lots of time—especially since the debut this past April of its retail and entertainment complex, Jewel, with the world's tallest indoor waterfall.

TOP 5 DOMESTIC AIRPORTS

1 Portland International Airport Oregon 80.84

PDX has topped the domestic list since the category's debut in 2014, in part by bringing in local vendors and making fliers' experience as pain-free as possible: you can even bike to the airport from downtown.

2 Hamad International Airport Doha, Qatar 90.37

3 Dubai International 86.56

4 Incheon International Airport Seoul 85.90

5 Hong Kong International Airport 84.58

TOP 5 CAR-RENTAL COMPANIES

1 National Car Rental 79.95 ★

A vast and easily accessible fleet, paired with a seamless customer experience, is why this U.S.-based provider has beat out the competition for six consecutive years.

2 Enterprise Rent-A-Car 78.89 ★

3 Hertz 77.54 ★

4 Alamo 75.38

5 Sixt 73.52

TOP 5 INTERNATIONAL AIRPORTS

1 Singapore Changi Airport 91.22

NO. 1 MEGA-SHIP OCEAN CRUISE LINE

Disney Cruise Line's exclusive experiences, such as a visit to the company's private island, Castaway Cay, propelled it to the top.

TOP 5 MIDSIZE-SHIP OCEAN CRUISE LINES

- 1 Paul Gauguin Cruises 92.97
- All it took for this South Pacific specialist to emerge victorious: one elegant ship with a range of tours, which could include anything from an off-road safari in a volcanic crater on Moorea to a visit to a black-pearl farm on Taha'a.

- 2 Seabourn 92.09 ★
- 3 Windstar Cruises 91.88

- 4 Regent Seven Seas Cruises 90.38 ★
- 5 Ponant 88.63
- TOP 10 SMALL-SHIP OCEAN CRUISE LINES
- 1 Quasar Expeditions 99.07
- The Ecuadoran company operates just two vessels

COURTESY OF DISNEY CRUISE LINE

- (fun fact: one belonged to Grace Kelly), allowing it to facilitate intimate trips that show off the natural splendor of the Galápagos Islands.
- 2 Crystal Cruises 96.72 ★
- 3 Ecoventura 96.69
- 4 Grand Circle Cruise Line 96.60
- 5 Australis Cruise Lines 92.82
- 6 Windstar Cruises 91.75
- 7 Lindblad Expeditions-National Geographic 91.24
- 8 SeaDream Yacht Club 91.15
- 9 Silversea Cruises 90.00 ★

- 10 UnCruise Adventures 88.69
- TOP 10 RIVER CRUISE LINES
- 1 Uniworld Boutique River Cruise Collection 95.54 ★
- Never one to rest on its laurels, the repeat winner—

- which christened the Bordeaux-based *Bon Voyage* this year—plans to launch four more new ships in 2020.
- 2 Tauck River Cruising 95.42 ★
- 3 Crystal River Cruises 95.39
- 4 Viking 94.18 ★
- 5 Scenic Luxury Cruises & Tours 93.29
- 6 Grand Circle Cruise Line 93.22
- 7 Emerald Waterways 92.28
- 8 Vantage Deluxe World Travel 91.98
- 9 U River Cruises 91.94
- 10 Avalon Waterways 89.53

No matter their fleet size, the cruise lines winning readers' hearts are continuously finding ways to innovate. For some, like Disney, that means launching new destinations and ships. For others, including Paul Gauguin, it's all about developing excursions that take travelers even deeper into the locales they're visiting.

TOP 10 MEGA-SHIP OCEAN CRUISE LINES

- 1 Disney Cruise Line 87.34 ★
- The Mouse's magic is still powerful at sea, as proven by its high-energy, family-friendly fleet, which will begin sailings from New Orleans next year and add three new vessels by 2023.

- 2 Cunard 85.71 ★
- 3 Holland America Line 85.34 ★
- 4 Princess Cruises 83.88 ★
- 5 Celebrity Cruises 83.03 ★

- 6 Royal Caribbean International 78.96 ★
- 7 Norwegian Cruise Line 77.78
- 8 Carnival Cruise Line 75.88
- 9 Costa Cruises 75.86
- 10 MSC Cruises 75.07
- TOP 10 LARGE-SHIP OCEAN CRUISE LINES
- 1 Viking 94.31
- Spacious state-rooms and culturally enriching excursions have kept this line in first place since it

Destination Spas

This year's honorees attend to guests' emotional well-being as much as they do their physical health. Local ingredients and traditions inform services and enhance each spa's connection to its setting.

NO. 1 DOMESTIC SPA

Mii Amo's minimalist adobe buildings harmonize with the famed red rocks of Sedona, Arizona.

TOP 10 DOMESTIC SPAS

- 1 Mii Amo**
Sedona, Arizona
94.57 ★
The intimate casitas and creative programming—vision-board making, watercolor painting, beading—at this Sedona hideaway captivate guests.
- 2 Cal-a-Vie Health Spa**
Vista, California
94.19
- 3 Sunrise Springs Spa Resort**
Santa Fe, New Mexico 93.22
- 4 Miraval Arizona Resort & Spa**
Tucson, Arizona
92.89

- 5 Ojo Caliente Mineral Springs Resort & Spa**
Ojo Caliente, New Mexico 91.98
- 6 The Ranch**
Malibu, California
91.12
- 7 Lake Austin Spa Resort**
Austin, Texas
90.13 ★
- 8 Ten Thousand Waves Japanese Spa & Resort**
Santa Fe, New Mexico 89.48
- 9 Lodge at Woodloch**
Hawley, Pennsylvania 88.96
- 10 Canyon Ranch Wellness Resort**
Lenox, Massachusetts
88.00

TOP 5 INTERNATIONAL SPAS

- 1 Andronis Concept Wellness Resort**
Santorini, Greece
98.18
Offering activities like catamaran excursions and sunset yoga overlooking Santorini's volcanic cliffs, this 28-suite newcomer marries true relaxation with the deep sense of place that modern travelers crave.
- 2 Rancho La Puerta**
Tecate, Mexico
95.65 ★
- 3 Chablé Resort & Spa**
Chocholá, Mexico
95.37
- 4 Mountain Trek Fitness Retreat & Health Spa**
Ainsworth Hot Springs, British Columbia 94.79
- 5 BodyHoliday**
St. Lucia 91.28



NO. 1 SAFARI OUTFITTER

In Tanzania, African Travel, Inc. often arranges hot-air-balloon safaris over the Serengeti.



Safari Outfitters and Tour Operators

As travelers continue to prize personalization and immersive experiences, companies with deep regional expertise and connections that grant their clients unparalleled access are winning big.

TOP 10 SAFARI OUTFITTERS

- 1 African Travel, Inc.**
99.78

The experts at this family-owned company continually find ways to surprise and delight, whether it's planning a canoe safari in Zimbabwe's Mana Pools National Park or arranging a visit to a local homestead after a trip to Victoria Falls.

- 2 Roar Africa**
99.05
- 3 Micato Safaris**
98.31 ★
- 4 Deeper Africa**
97.50
- 5 Rothschild Safaris**
97.14

- 6 Thomson Safaris**
97.08

- 7 Extraordinary Journeys**
96.97

- 8 Travel Beyond**
96.74

- 9 andBeyond**
95.65

- 10 Africa Adventure Consultants**
95.63

TOP 10 TOUR OPERATORS

- 1 Classic Journeys**
98.23

Offering itineraries in 50 countries and counting, this company excels on a global level, tailoring trips to places as close as Washington State's San Juan Islands and as far as Nepal.

- 2 Gray & Co.—Private Active Journeys**
97.89

- 3 Wild Frontiers Adventure Travel**
97.65

- 4 Scott Dunn**
97.38

- 5 Terra Incognita Ecotours**
97.18

- 6 Jacada Travel**
97.02

- 7 MT Sobek**
97.01

- 8 InsideJapan Tours**
96.98

- 9 TCS World Travel**
96.77

- 10 Thomson Family Adventures**
96.65



★
**NO. 1 HOTEL
IN THE WORLD**

Guests arrive at the Jeffrey Wilkes and Bill Bensley–designed Leela Palace Udaipur via private boat.

Best Hotels in the World

As in past years, the United States boasts the most hotels among readers’ favorites, with 17 properties making the list. South Africa comes in second with eight, including a handful of superlative safari lodges. But it was a lakeside property in India that shot to the top.

TOP 100
HOTELS
OVERALL

- 1

Leela Palace
Udaipur, India
98.89

Rajasthan’s Lake Pichola provides a stunning backdrop for this lavish property, where guests unwind with ayurvedic spa treatments and time in the grand pool.

2

Lodge & Spa at Brush Creek Ranch
Saratoga, Wyoming
98.67
- 3

Singita Sabi Sand
Sabi Sands Game Reserve, South Africa
98.59

4

Farm at Cape Kidnappers
Hawke’s Bay, New Zealand
98.57

5

Gibb’s Farm
Karatu, Tanzania
98.56

6

JW Marriott Phu Quoc Emerald Bay Resort & Spa
Vietnam
98.56

7

The Mulia
Bali, Indonesia
98.25

8

Singita Grumeti
Serengeti National Park, Tanzania
98.12
- 9

Bushcamp Company’s Mfuwe Lodge
South Luangwa National Park, Zambia
97.87

9

Lapa Rios Lodge
Osa Peninsula, Costa Rica
97.87

9

Rosewood
Beijing
97.87

12

Royal Mansour
Marrakesh, Morocco
97.78

12

Turtle Island
Fiji
97.78

14

Six Senses
Yao Noi, Thailand
97.74

15

Tierra Patagonia
Torres del Paine, Chile
97.65
- 16

Ellerman House
Cape Town
97.60

17

Canaves Oia Epitome
Santorini, Greece
97.58

18

Hotel Matilda
San Miguel de Allende, Mexico
97.54

19

Resort at Pedregal
Cabo San Lucas, Mexico
97.51

20

Londolozi
Sabi Sands Game Reserve, South Africa
97.45

21

Southern Ocean Lodge
Kangaroo Island, Australia
97.43

22

J.K. Place Firenze
Florence
97.27

SIVAN ASKAYO

— INDICATES A TRUE TIE

★ — ON THE LIST FOR THE PAST 10 YEARS

TRAVELANDLEISURE.COM 101

- 23 The Oberoi**
Mumbai 97.25
- 24 Inn at Willow Grove**
Orange,
Virginia 97.22
- 25 Vines Resort & Spa**
Mendoza,
Argentina 97.20
- 26 Gangtey Lodge**
Phobjikha Valley,
Bhutan 97.18
- 27 Rabbit Hill Inn**
Lower Waterford,
Vermont 96.89
- 27 Rosewood Mayakoba**
Playa del Carmen,
Mexico 96.89
- 29 The Highlands**
Ngorongoro
Conservation Area,
Tanzania 96.84
- 30 Shore Club**
Turks and Caicos
96.79
- 31 Leela Palace**
New Delhi 96.69
- 32 Saxon Hotel, Villas & Spa**
Johannesburg,
South Africa
96.63 ★
- 33 Inn of the Five Graces**
Santa Fe,
New Mexico 96.62
- 34 Lion Sands Game Reserve**
Sabi Sands Game
Reserve,
South Africa 96.60
- 35 Las Ventanas al Paraíso, a Rosewood Resort**
San José del Cabo,
Mexico 96.56
- 36 Hotel Eleven**
Austin,
Texas 96.55
- 37 Six Senses Laamu**
Oluveli Island,
Maldives 96.50
- 38 Taj Lake Palace**
Udaipur,
India 96.48
- 39 Nihl Sumba**
Sumba Island,
Indonesia 96.46
- 40 Six Senses**
Malolo Island,
Fiji 96.44
- 41 Grace Hotel Santorini, Auberge Resorts Collection**
Greece 96.40
- 41 Sol y Luna**
Sacred Valley,
Peru 96.40
- 43 Grand Hotel Villa Serbelloni**
Lake Como,
Italy 96.33
- 44 Row Hotel at Assembly Row**
Somerville,
Massachusetts
96.32
- 45 Matakauri Lodge**
Queenstown,
New Zealand 96.27
- 46 Frangipani Beach Resort**
Anguilla 96.25
- 47 Anantara Hua Hin Resort**
Hua Hin,
Thailand 96.24
- 48 Four Seasons Safari Lodge Serengeti**
Serengeti National
Park, Tanzania
96.22
- 49 Oberoi Udaivilas**
Udaipur,
India 96.20
- 50 andBeyond Bateleur Camp**
Masai Mara
National Reserve,
Kenya 96.19
- 51 Palazzo Avino**
Ravello,
Italy 96.15
- 52 Anantara Golden Triangle Elephant Camp & Resort**
Chiang Rai,
Thailand 96.13
- 53 Bristol Hotel**
Bristol,
Virginia 96.09
- 54 Oberoi Amarvilas**
Agra,
India 96.08 ★
- 55 Fogo Island Inn**
Newfoundland
96.00
- 55 La Réserve Paris Hotel & Spa**
96.00
- 55 North Block Hotel**
Yountville,
California 96.00
- 55 Rosewood Castiglione del Bosco**
Montalcino,
Italy 96.00
- 55 Tierra Atacama**
San Pedro de
Atacama,
Chile 96.00
- 55 Viceroy Riviera Maya**
Playa del Carmen,
Mexico 96.00
- 61 Curtain Bluff**
Antigua 95.95
- 62 Matetsi Victoria Falls**
Matetsi Private
Game Reserve,
Zimbabwe 95.95
- 63 Montage Kapalua Bay**
Maui, Hawaii 95.88
- 64 Four Seasons Resort Bali at Sayan**
Indonesia 95.83
- 65 andBeyond Kirkman's Kamp**
Sabi Sands
Game Reserve,
South Africa 95.81
- 66 Deer Path Inn**
Lake Forest,
Illinois 95.80
- 66 The Lanesborough**
London 95.80
- 68 andBeyond Phinda Forest Lodge**
Phinda Private
Game Reserve,
South Africa 95.79
- 69 Sabi Sabi Private Game Reserve Lodges**
South Africa 95.78
- 70 Jade Mountain**
St. Lucia 95.75 ★
- 71 Six Senses Samui**
Koh Samui,
Thailand 95.75
- 72 Rancho Valencia Resort & Spa**
San Diego 95.74
- 73 Hotel Wailea**
Maui,
Hawaii 95.74
- 74 Oberoi Rajvilas**
Jaipur,
India 95.71 ★
- 75 Meadowood Napa Valley**
St. Helena,
California 95.67
- 76 Tensing Pen**
Negril,
Jamaica 95.67
- 77 InterContinental Danang Sun Peninsula Resort**
Vietnam 95.66
- 78 Katikies Hotel**
Santorini,
Greece 95.63
- 79 Triple Creek Ranch**
Darby,
Montana 95.62 ★

NO. 1 HOTEL IN PARIS

La Réserve Paris's library serves as a serene setting for wine tastings.





▲ NO. 1 HOTEL BRAND

Six Senses now has properties in 14 countries, including Oman, where it operates the resort Zighy Bay on the Musandam Peninsula.

80 Hacienda AltaGracia, Auberge Resorts Collection
Pérez Zeledón, Costa Rica 95.62

81 Hotel Bristol, a Luxury Collection Hotel
Warsaw 95.60

81 St. Regis Bora Bora Resort
French Polynesia 95.60

83 Palacio del Inka, a Luxury Collection Hotel
Cuzco, Peru 95.59

84 Post Ranch Inn
Big Sur, California 95.53

85 Nayara Gardens
Arenal Volcano National Park, Costa Rica 95.51

86 Ngorongoro Serena Safari Lodge
Ngorongoro Conservation Area, Tanzania 95.50

87 Jumeirah at Etihad Towers
Abu Dhabi 95.47

88 Park Hyatt Saigon
Ho Chi Minh City, Vietnam 95.46

89 Le Meurice
Paris 95.44

90 Lebua at State Tower
Bangkok 95.43

91 Belmond La Résidence Phou Vao
Luang Prabang, Laos 95.37

92 Casa Chameleon at Las Catalinas
Guanacaste, Costa Rica 95.36

93 Milestone Hotel
London 95.33

94 Round Hill Hotel & Villas
Montego Bay, Jamaica 95.32

95 Montage Los Cabos
Cabo San Lucas, Mexico 95.32

96 Temple House
Chengdu, China 95.32

97 Vidanta
Nuevo Vallarta, Mexico 95.30

98 The Lowell
New York City 95.29

98 Spectator Hotel
Charleston, South Carolina 95.29

100 Borgo Egnazia
Savellertri di Fasano, Italy 95.29

TOP 25 HOTEL BRANDS

1 Six Senses Hotels Resorts Spas
98.56

With travelers today more focused than ever on wellness and responsible tourism, readers appreciate the pioneering initiatives of this brand—now part of the InterContinental Hotels Group—in both spheres.

2 Oberoi Hotels & Resorts
95.24

3 Inkaterra Hotels
94.84

4 Tivoli Hotels & Resorts
94.75

5 Montage Hotels & Resorts
94.60

6 Red Carnation Hotel Collection
94.11

7 Anantara Hotels, Resorts & Spas
93.74

8 Sofitel Legend
93.60

9 Raffles Hotels & Resorts
93.47

10 The Leela Palaces, Hotels & Resorts
93.41

11 COMO Hotels & Resorts
93.33

12 The Peninsula Hotels
93.32

13 Auberge Resorts Collection
93.30

14 One&Only Resorts
93.06

15 Aman
92.75

16 Shangri-La Hotels & Resorts
91.47

17 Firmdale Hotels
91.33

18 Rosewood Hotels & Resorts
91.16

19 Hyatt Ziva
91.08

20 Mandarin Oriental
90.80

21 Belmond
90.69

22 Banyan Tree Hotels & Resorts
90.65

23 Rocco Forte Hotels
90.61

24 The Luxury Collection
90.33

25 St. Regis Hotels & Resorts
90.03



NO. 1 CITY HOTEL IN THE U.S.

Guest-room décor at the Inn of the Five Graces channels the spirit of Santa Fe.

U.S. Hotels

Though sleek properties in major hubs are well represented this year, smaller hotels in proudly quirky destinations like Austin, Chattanooga, and Santa Fe also earned high marks.

TOP 15 CONTINENTAL U.S. CITY HOTELS

1 Inn of the Five Graces

Santa Fe, New Mexico 96.62

Quintessentially Santa Fe in its aesthetic (adobe buildings, kiva fireplaces) and atmosphere of relaxed elegance, this first-time winner puts guests steps from the city's best cultural offerings.

2 **Hotel Eleven**
Austin, Texas 96.55

3 **Row Hotel at Assembly Row**
Somerville, Massachusetts 96.32

4 **Bristol Hotel**
Bristol, Virginia 96.09

5 **The Lowell**
New York City 95.29

5 **Spectator Hotel**
Charleston, South Carolina 95.29

7 **Viceroy**
Chicago 94.86

8 **Whitby Hotel**
New York City 94.75

9 **The Chatwal**
New York City 94.58

10 **The Edwin**
Chattanooga, Tennessee 94.46

11 **The Mark**
New York City 94.40

12 **Hotel Zachary**
Chicago 94.13

13 **Hotel Emma**
San Antonio, Texas 93.96

14 **The Peninsula**
Beverly Hills, California 93.89 ★

15 **The Langham**
Chicago 93.87

TOP 15 CONTINENTAL U.S. RESORT HOTELS

1 **Lodge & Spa at Brush Creek Ranch**
Saratoga, Wyoming 98.67

Stretching across more than 30,000 acres, this working cattle ranch in the North Platte River Valley entices with horseback riding, fly-fishing, and other outdoor pursuits.

2 **Inn at Willow Grove**
Orange, Virginia 97.22

3 **Rabbit Hill Inn**
Lower Waterford, Vermont 96.89

4 **North Block Hotel**
Yountville, California 96.00

5 **Deer Path Inn**
Lake Forest, Illinois 95.80

6 **Rancho Valencia Resort & Spa**
San Diego 95.74

7 **Meadowood Napa Valley**
St. Helena, California 95.67

8 **Triple Creek Ranch**
Darby, Montana 95.62 ★

9 **Post Ranch Inn**
Big Sur, California 95.53

10 **The Setai**
Miami Beach 95.16

11 **Inns of Aurora**
Aurora, New York 94.96

12 **Mountain Sky Guest Ranch**
Emigrant, Montana 94.40

13 **Gasparilla Inn & Club**
Boca Grande, Florida 94.33

14 **Tu Tu' Tun Lodge**
Gold Beach, Oregon 94.18

15 **Vintage House at the Estate**
Yountville, California 94.16



▲
NO. 1 HOTEL IN NEW YORK CITY

The Lowell's contemporary art collection enhances its traditional architecture.

TOP 10
NEW YORK CITY
HOTELS

- 1

The Lowell
95.29

In its second year atop the category, the stylish Upper East Side property impresses with its glossy interiors, residential feel, and divine afternoon tea.
- 2

Whitby Hotel
94.75
- 3

The Chatwal
94.58
- 4

The Mark
94.40
- 5

High Line Hotel
93.50
- 6

Hotel 50 Bowery, a Joie de Vivre Hotel
92.40
- 7

Lotte New York Palace
91.93
- 8

Greenwich Hotel
91.62
- 9

The Surrey
91.33
- 10

Archer
90.84

TOP 5
WASHINGTON, D.C.
HOTELS

- 1

The Jefferson
92.38

Suffused with nods to the eponymous founding father's life and accomplishments, the hotel acts as an elegant home away from home for movers and shakers from around the world.
- 2

Willard InterContinental
91.09
- 3

The Hay-Adams
89.32
- 4

St. Regis
88.88
- 5

Melrose Georgetown Hotel
88.00

TOP 5
CHICAGO
HOTELS

- 1

Viceroy Chicago
94.86

Contemporary design and an ideal location in the coveted Gold Coast neighborhood—close to some of the city's best restaurants—are a winning combination.

- 2

Hotel Zachary
94.13
- 3

The Langham
93.87
- 4

The Peninsula
93.35 ★
- 5

Hotel Julian
93.33

TOP 5
GREATER LOS ANGELES
HOTELS

- 1

The Peninsula
Beverly Hills
93.89 ★

With over-the-top amenities like a fleet of BMWs and a Mini Cooper for exploring the city, this tony property goes out of its way to make guests feel like stars.

- 2

London West Hollywood at Beverly Hills
93.49
- 3

Petit Ermitage
West Hollywood
92.57
- 4

Waldorf Astoria
Beverly Hills
91.61
- 5

Hotel Figueroa
Los Angeles
90.77

TOP 5
CHARLESTON
HOTELS

- 1

Spectator Hotel
95.29

The polished 41-room property—located a mere block from City Market—draws raves for its intimate cocktail bar, gracious butler

service, and splendid in-room breakfasts.

- 2

Wentworth Mansion
93.26
- 3

Zero George Street Hotel
93.16
- 4

The Vendue
93.15
- 5

John Rutledge House Inn
93.13

TOP 5
GREATER MIAMI BEACH
RESORT HOTELS

- 1

The Setai
Miami Beach
95.16

Housed in one of South Beach's tallest towers, this Asian-inspired favorite has earned a following for its trio of pools, exquisite guest rooms, and indulgent spa, which offers the brand's signature Balinese massage.

- 2

The Betsy
South Beach
94.10
- 3

Acqualina Resort & Spa, Miami
Sunny Isles Beach
91.49
- 4

St. Regis Bal Harbour Resort
91.47
- 5

Miami Beach Edition
90.33

TOP 10
FLORIDA
RESORT HOTELS

- 1

Gasparilla Inn & Club
Boca Grande
94.33

Decorated in delicate pastel hues and Old Florida-style fabrics, this beloved property feels like a welcoming country club.

- 2

Little Palm Island Resort & Spa
Little Torch Key
93.45
- 3

Havana Cabana Hotel
Key West
93.08
- 4

Four Seasons Resort Orlando at Walt Disney World Resort
92.87
- 5

Pearl Hotel
Rosemary Beach
92.50
- 6

Marker Waterfront Resort
Key West
92.47

- 7

Perry Hotel
Key West
91.77
- 8

Sandpearl Resort
Clearwater Beach
91.72
- 9

Ocean Key Resort & Spa
Key West
91.61
- 10

Kimpton Vero Beach Hotel & Spa
91.43

TOP 10
CALIFORNIA
RESORT HOTELS

- 1

North Block Hotel
Yountville
96.00

With just 20 rooms, this petite refuge is a convenient and tranquil option for oenophiles looking to explore Napa Valley's wineries and restaurants.

- 2

Rancho Valencia Resort & Spa
San Diego
95.74
- 3

Meadowood Napa Valley
St. Helena
95.67
- 4

Post Ranch Inn
Big Sur
95.53
- 5

Vintage House at the Estate
Yountville
94.16
- 6

Ranch at Laguna Beach
93.76
- 7

Solage, Auberge Resorts Collection
Calistoga
93.60

- 8

Resort at Pelican Hill
Newport Beach
93.59
- 9

Rosewood Sand Hill
Menlo Park
92.94
- 10

Holiday House
Palm Springs
92.89

TOP 10
NORTHEAST
RESORT HOTELS

- 1

Rabbit Hill Inn
Lower Waterford, Vermont
96.89

Picturesque backdrops and gracious hosts distinguish this Vermont escape, positioned on the edge of the Green Mountain State's Northeast Kingdom—prime leaf-peeping territory.

- 2

Inns of Aurora
Aurora, New York
94.96
- 3

Weekapaug Inn
Westerly, Rhode Island
93.53
- 4

White Elephant
Nantucket, Massachusetts
93.10
- 5

Twin Farms
Barnard, Vermont
92.89
- 6

Ocean House
Watch Hill, Rhode Island
92.84
- 7

Nantucket Hotel & Resort
Massachusetts
92.10

▲
NO. 1 RESORT HOTEL IN FLORIDA

The Gasparilla Inn & Club occupies a grand manor house built in 1913.

- 8

Wequassett Resort & Golf Club
Harwich, Massachusetts
91.45
- 9

Winvian Farm
Morris, Connecticut
91.26
- 10

Lake Placid Lodge
Lake Placid, New York
91.08

TOP 10
SOUTH
RESORT HOTELS

- 1

Inn at Willow Grove
Orange, Virginia
97.22

Nestled in Virginia's wine country, this colonial mansion invites travelers to unplug with a variety of activities, including hikes through the Blue Ridge foothills, hot-air ballooning, and vineyard tours.

- 2

Lodge at Sea Island
St. Simons Island, Georgia
93.83
- 3

Swag Resort
Waynesville, North Carolina
93.75
- 4

Blackberry Farm
Walland, Tennessee
93.58

- 5

Primland
Meadows of Dan, Virginia
92.76

- 6

Montage Palmetto Bluff
Bluffton, South Carolina
92.70

- 7

Fearrington House Inn
Pittsboro, North Carolina
92.29

- 8

Cloister at Sea Island
Georgia
92.13

- 9

Inn at Little Washington
Washington, Virginia
91.91

- 10

Old Edwards Inn & Spa
Highlands, North Carolina
91.84

TOP 5
MIDWEST
RESORT HOTELS

- 1

Deer Path Inn
Lake Forest, Illinois
95.80

This suburban estate outside Chicago brings a traditional English innkeeping philosophy to the North Shore—complete with afternoon tea and a lively pub.

- 2

Grand Hotel
Mackinac Island, Michigan
91.15

- 3

Big Cedar Lodge
Ridgedale, Missouri
90.29

- 4

American Club at Destination Kohler
Kohler, Wisconsin
90.28

- 5

Hotel Iroquois
Mackinac Island, Michigan
87.78

TOP 10
WEST
RESORT HOTELS

- 1

Lodge & Spa at Brush Creek Ranch
Saratoga, Wyoming
98.67

With its upscale log-cabin residences and traditional ranch activities, this expansive property—flanked by the Sierra Madre mountains and Medicine Bow-Routt National Forest—showcases the best of the American West.

FROM TOP: ELLIE PINNEY PHOTOGRAPHY/COURTESY OF THE LOWELL; MATT RICE



NO. 1 RESORT HOTEL IN HAWAII

It's easy to see why visits to Montage Kapalua Bay, in Maui, include plenty of pool time.

2 Triple Creek Ranch
Darby,
Montana 95.62 ★

**3 Mountain Sky
Guest Ranch**
Emigrant,
Montana 94.40

4 Tu Tu' Tun Lodge
Gold Beach,
Oregon 94.18

**5 Lodge at Edgewood
Tahoe**
Lake Tahoe,
Nevada 93.89

6 Sonnenalp Hotel
Vail,
Colorado 93.69

7 The Broadmoor
Colorado Springs
93.54

**8 Cloud Camp at the
Broadmoor**
Colorado Springs
93.51

**9 Hotel Jerome,
Auberge Resorts
Collection**
Aspen,
Colorado 93.17

10 Amangiri
Canyon Point,
Utah 93.11

TOP 15 HAWAII RESORT HOTELS

**1 Montage
Kapalua Bay**
Maui 95.88

An abundance of spacious suites—all refreshed last year—makes this luxe Maui property a big hit with multi-generational families.

2 Hotel Wailea
Maui 95.74

**3 Four Seasons
Resort Hualalai**
Big Island 94.55 ★

**4 Four Seasons
Resort**
Lanai 92.89 ★

**5 Ko'a Kea
Hotel & Resort**
Kauai 92.30

**6 Trump
International
Hotel Waikiki**
Oahu 91.65

7 Travaasa Hana
Maui 91.23

**8 Four Seasons
Resort Maui
at Wailea**
90.75

**9 Four Seasons
Resort Oahu
at Ko Olina**
90.71

**10 Westin Hapuna
Beach Resort**
Big Island 89.57

11 Halekulani
Oahu 89.46 ★

**12 Andaz Maui Wailea
Resort**
89.06

**13 Mauna Lani,
Auberge Resorts
Collection**
Big Island 88.73

**14 Fairmont Orchid,
Hawaii**
Big Island 88.17

**15 Wailea Beach
Resort—Marriott**
Maui 87.90

**NO. 1 RESORT
HOTEL IN CANADA**

Fogo Island Inn's minimalist aesthetic highlights the granite terrain on which it sits.



Canada Hotels

Standouts in the country showcase stunning natural settings, whether it's a world-class lakeside lodge—such as the Post Hotel & Spa—or a spacious retreat on the forested Pacific Coast, as with the Wickaninnish Inn.

TOP 5 CANADA RESORT HOTELS

- 1 Fogo Island Inn**
Newfoundland
96.00

A remote location in the North Atlantic and a geometric exterior belie the hominess of this 29-room boutique property, which three-peats this year as category winner.

- 2 Post Hotel & Spa**
Lake Louise,
Alberta 92.83

- 3 Fairmont Chateau Whistler**
British Columbia
91.60

- 4 Fairmont Chateau Lake Louise**
Alberta 91.57

- 5 Wickaninnish Inn**
Tofino,
British Columbia
90.33 ★

world's first Ritz-Carltons—elegant touches like crystal chandeliers and marble fireplaces are rivaled only by the warm service.

- 2 Loden Hotel**
Vancouver 91.68

- 3 Rosewood Hotel Georgia**
Vancouver 90.74

- 4 The Ritz-Carlton**
Toronto 90.55

- 5 Auberge Saint-Antoine**
Quebec City 90.00

- 5 Fairmont Pacific Rim**
Vancouver 90.00

TOP 6 CANADA CITY HOTELS

- 1 The Ritz-Carlton**
Montreal 92.50

At this iconic hotel on the city's Golden Square Mile—one of the

Caribbean, Bermuda, and the Bahamas Hotels

The exquisite properties on this year's list prove there's something for everyone in this region, from couples seeking a romantic escape to families in need of a getaway.

TOP 25

CARIBBEAN, BERMUDA, AND THE BAHAMAS RESORT HOTELS

- 1 Shore Club**
Turks and Caicos 96.79

The only major development on Long Bay Beach, this waterfront oasis offers exceptional privacy, whether guests

stay in the villas or the beautifully appointed suites.

- 2 Frangipani Beach Resort**
Anguilla 96.25
- 3 Curtain Bluff**
Antigua 95.95
- 4 Jade Mountain**
St. Lucia 95.75 ★
- 5 Tensing Pen**
Negril, Jamaica 95.67
- 6 Round Hill Hotel & Villas**
Montego Bay, Jamaica 95.32
- 7 Le Sereno**
St. Bart's 95.00
- 8 Secret Bay**
Dominica 94.60
- 9 Cap Maison**
St. Lucia 94.55
- 10 Jamaica Inn**
Ocho Rios, Jamaica 94.53
- 11 COMO Parrot Cay**
Turks and Caicos 94.51
- 12 Kamalame Cay**
Bahamas 94.34
- 13 The Palms**
Turks and Caicos 94.30
- 14 Malliouhana, Auberge Resorts Collection**
Anguilla 94.09
- 15 Anse Chastanet**
St. Lucia 94.00
- 16 Rockhouse Hotel**
Negril, Jamaica 93.93
- 17 Park Hyatt St. Kitts Christophe Harbour**
93.75
- 18 Sugar Beach, a Viceroy Resort**
St. Lucia 93.74
- 19 Couples Tower Isle**
Ocho Rios, Jamaica 93.73
- 20 Nisbet Plantation Beach Club**
Nevis 93.33
- 21 Necker Island**
British Virgin Islands 93.07
- 22 Couples Sans Souci**
Ocho Rios, Jamaica 92.67
- 23 Serafina Beach Hotel**
San Juan, Puerto Rico 92.21
- 24 Zemi Beach House Hotel & Spa**
Anguilla 91.85
- 25 Dorado Beach, a Ritz-Carlton Reserve**
Puerto Rico 91.28

NO. 1 RESORT HOTEL IN THE CARIBBEAN, BERMUDA, AND THE BAHAMAS

The Shore Club Turks and Caicos sits on Long Bay Beach, a haven for windsurfers.

★ — ON THE LIST FOR THE PAST 10 YEARS



Mexico and Central and South America Hotels

Whether situated in a city or along the coast, the accommodations that captivated readers draw on rich local heritage to create experiences that connect them to both the land and the people.

TOP 15 MEXICO RESORT HOTELS

1 Resort at Pedregal Cabo San Lucas 97.51

Cabo San Lucas is as popular as ever—and so is this cliffside haven, where every room has an ocean view.

2 Rosewood Mayakoba Playa del Carmen 96.89

3 Las Ventanas al Paraíso, a Rosewood Resort San José del Cabo 96.56

4 Viceroy Riviera Maya Playa del Carmen 96.00

5 Montage Los Cabos Cabo San Lucas 95.32

6 Vidanta Nuevo Vallarta 95.30

7 Unico 20°87' Hotel Riviera Maya 94.56

8 Chileno Bay Resort, Auberge Resorts Collection Cabo San Lucas 94.45

9 Esperanza, Auberge Resorts Collection Cabo San Lucas 93.99

10 Mahekal Beach Resort Playa del Carmen 93.82

11 Hyatt Ziva Cancún 93.69

12 St. Regis Punta Mita Resort 93.56

13 Pueblo Bonito Emerald Bay Resort & Spa Mazatlán 93.28

14 One&Only Palmilla San José del Cabo 93.26

15 Cala de Mar Resort & Spa Ixtapa 92.46

TOP 5 MEXICO CITY HOTELS

1 Hotel Matilda San Miguel de Allende 97.54

This contemporary boutique option forgoes the hacienda style most associate with San Miguel, but it has all the

qualities travelers love about the city—thoughtful design, world-class art, and killer food.

2 St. Regis Mexico City 92.50

3 Las Alcobas Mexico City 91.09

4 Belmond Casa de Sierra Nevada San Miguel de Allende 90.73

5 Rosewood San Miguel de Allende 90.50

TOP 10 CENTRAL AND SOUTH AMERICA CITY HOTELS

1 Palacio del Inka, a Luxury Collection Hotel Cuzco, Peru 95.59

From its ideal location—steps from the Temple of the Sun in the center of town—to its magnificent furnishings, this 500-year-old mansion checks every box for travelers visiting Cuzco.

2 Hotel Casa San Agustín Cartagena, Colombia 95.03

3 Sofitel Legend Santa Clara Cartagena, Colombia 93.82

4 Belmond Palacio Nazarenas Cuzco, Peru 93.76

5 Casa Gangotena Quito, Ecuador 92.63

6 The Ritz-Carlton Santiago, Chile 92.00

7 Four Seasons Hotel Bogotá, Colombia 91.53

8 Belmond Hotel Monasterio Cuzco, Peru 90.82 ★

9 Hotel B Lima, Peru 90.80

10 Belmond Copacabana Palace Rio de Janeiro 90.78

TOP 10 SOUTH AMERICA RESORT HOTELS

1 Tierra Patagonia Torres del Paine, Chile 97.65

The Modernist design of this lodge integrates local materials and regional art at every opportunity; the natural setting is dazzling, too.

2 Vines Resort & Spa Mendoza, Argentina 97.20

3 Sol y Luna Sacred Valley, Peru 96.40

4 Tierra Atacama San Pedro de Atacama, Chile 96.00

5 Cavas Wine Lodge Mendoza, Argentina 95.26

6 Tambo del Inka, a Luxury Collection Resort & Spa Sacred Valley, Peru 94.06

7 Awasi Atacama San Pedro de Atacama, Chile 94.00

8 Singular Patagonia Puerto Bories, Chile 93.85

9 Inkaterra Hacienda Urubamba Sacred Valley, Peru 93.50

10 Explora Patagonia Torres del Paine National Park, Chile 93.20

TOP 5 CENTRAL AMERICA RESORT HOTELS

1 Lapa Rios Lodge Osa Peninsula, Costa Rica 97.87

Sustainability is more than a buzzword at this rain-forest sanctum, which offers tours of the more-than-1,000-acre reserve it helps protect.

2 Hacienda AltaGracia, Auberge Resorts Collection Pérez Zeledón, Costa Rica 95.62

3 Nayara Gardens Arenal Volcano National Park, Costa Rica 95.51

4 Casa Chameleon at Las Catalinas Guanacaste, Costa Rica 95.36

5 Nayara Springs Arenal Volcano National Park, Costa Rica 94.32

Europe Hotels

Intimate properties in classic destinations—the Cyclades, the Côte d’Azur, the Amalfi Coast—won big this year as countries like Greece, France, and Italy continued to prevail.

TOP 10 EUROPE RESORT HOTELS

1 Canaves Oia Epitome
Santorini, Greece 97.58

This year-old stunner gives guests a surprising amount of privacy considering the location, making it especially well-suited for honeymooners.

2 Grace Hotel Santorini, Auberge Resorts Collection
Greece 96.40

3 Grand Hotel Villa Serbelloni
Bellagio, Italy 96.33

4 Palazzo Avino
Ravello, Italy 96.15

5 Rosewood Castiglione del Bosco
Montalcino, Italy 96.00

6 Katikies Hotel
Santorini, Greece 95.63

7 Borgo Egnazia
Savelletri di Fasano, Italy 95.29

8 Ballyfin
County Laois, Ireland 95.16

8 Andronis Luxury Suites
Santorini, Greece 95.16

10 Andronis Boutique Hotel
Santorini, Greece 94.76

TOP 10 EUROPE CITY HOTELS

1 J.K. Place Firenze
Florence 97.27

The history and romance of the continent come alive in this aristocratic 20-room town house, which sits steps from the iconic Piazza di Santa Maria Novella.

2 La Réserve Paris Hotel & Spa
Paris 96.00

3 The Lanesborough
London 95.80

4 Hotel Bristol, a Luxury Collection Hotel
Warsaw 95.60

5 Le Meurice
Paris 95.44

6 Milestone Hotel
London 95.33

7 The Peninsula
Paris 94.74

8 Waldorf Astoria
Amsterdam 94.57

9 41
London 94.46

10 Ham Yard Hotel
London 94.24

► NO. 1 RESORT HOTEL IN EUROPE

*An infinity pool
at Canaves Oia
Epitome seems to
melt into the sea.*

COURTESY OF CANAVES OIA EPITOME



TOP 10
LONDON
HOTELS

- 1

The Lanesborough
95.80

On prime real estate near Hyde Park Corner, this posh hotel is a case study in British grandeur.
- 2

Milestone Hotel
95.33
- 3

41
94.46
- 4

Ham Yard Hotel
94.24
- 5

Chesterfield Mayfair
93.65
- 6

Corinthia
92.58
- 7

The Ritz
92.36
- 8

The Goring
92.21
- 9

Rubens at the Palace
91.68
- 10

The Connaught
90.97

TOP 5
U.K. AND
IRELAND
RESORT HOTELS

- 1

Ballyfin
County Laois, Ireland 95.16

Dignified Irish manors in bucolic settings dominated the category, and this storied retreat rose above its peers, thanks to its proximity to Dublin, lavish art, and outdoor activities.
- 2

Gleneagles
Perthshire, Scotland 94.00
- 3

Ashford Castle
County Mayo, Ireland 92.98
- 4

Adare Manor
County Limerick, Ireland 92.20
- 5

Sheen Falls Lodge
County Kerry, Ireland 92.00

TOP 10
PARIS
HOTELS

- 1

La Réserve Paris Hotel & Spa
96.00

In a city that does spectacular so well, this exclusive sanctuary in the Eighth Arrondissement is like no other, with its velvet and silk décor, intuitive butlers, and Michelin-starred dining.
- 2

Le Meurice
95.44
- 3

The Peninsula
94.74
- 4

Hôtel Esprit Saint Germain
93.23
- 5

Hôtel de Crillon, a Rosewood Hotel
93.22
- 6

Mandarin Oriental
93.22
- 7

Hôtel Plaza Athénée
93.13

- 8

Ritz Paris
92.61
- 9

Shangri-La Hotel
92.38
- 10

Prince de Galles, a Luxury Collection Hotel
92.00

TOP 5
FRANCE
RESORT HOTELS

- 1

La Chèvre d'Or
Èze 93.18

The toughest task here is choosing a view: the glimmering Mediterranean Sea or the hills of the Côte d'Azur—both of which dazzle from the guest rooms and the landscaped terraces.
- 2

Hotel du Cap-Eden-Roc
Cap d'Antibes 91.79
- 3

Domaine Les Crayères
Reims 89.65

- 4

Grand-Hôtel du Cap-Ferrat, a Four Seasons Hotel
St.-Jean-Cap-Ferrat 89.56
- 5

Château Eza
Èze 89.42

TOP 5
FLORENCE
HOTELS

- 1

J.K. Place Firenze
97.27

Every room within this hotel feels as grand and romantic as the city it inhabits, from standard quarters with four-poster beds to the penthouse suite with a bathtub overlooking the Duomo.
- 2

St. Regis
93.49
- 3

Hotel Brunelleschi
93.20
- 4

Hotel Lungarno
93.06
- 5

Portrait Firenze
92.38



NO. 1 RESORT
HOTEL IN THE
U.K. AND
IRELAND

Antiques and period furnishings set the stage for elegant meals at Ballyfin.

KARVYN MILLET

COURTESY OF THE GRITTI PALACE

NO. 1 HOTEL
IN VENICE

The Gritti Palace's Patron of the Arts Suite looks onto the Grand Canal.

TOP 5
VENICE
HOTELS

- 1

Gritti Palace, a Luxury Collection Hotel
92.12

Favored by discerning guests for decades—there are suites named after Ernest Hemingway and Peggy Guggenheim—this palazzo on the Grand Canal immerses travelers in Italian finery.
- 2

Ca' Sagredo Hotel
91.79
- 3

JW Marriott Venice Resort & Spa
91.24
- 4

Hotel Londra Palace
90.40
- 5

Belmond Hotel Cipriani
89.18



- 4

St. Regis
89.92
- 5

Hotel Eden
89.11

TOP 5
ITALY
RESORT HOTELS

- 1

Grand Hotel Villa Serbelloni
Bellagio 96.33

Murano-glass chandeliers, marble staircases, and Persian carpets complement the Neoclassical bones of this stately lakefront palazzo, which became a hotel in 1873.

- 2

Palazzo Avino
Ravello 96.15
- 3

Rosewood Castiglione del Bosco
Montalcino 96.00
- 4

Borgo Egnazia
Savelletri di Fasano 95.29
- 5

Grand Hotel Excelsior Vittoria
Sorrento 94.36

TOP 5
GREECE
RESORT HOTELS

- 1

Canaves Oia Epitome
Santorini 97.58

This haven tempers the island's iconic look—white-washed walls and

blue accents—with rocky, rough-hewn details reminiscent of the island's volcanic origins.

- 2

Grace Hotel Santorini, Auberge Resorts Collection
96.40
- 3

Katikies Hotel
Santorini 95.63
- 4

Andronis Luxury Suites
Santorini 95.16
- 5

Andronis Boutique Hotel
Santorini 94.76

TOP 5
BARCELONA
HOTELS

- 1

Mandarin Oriental
91.83

An enviable location on the Passeig de Gràcia gives travelers rooftop views of Gaudí's Casa Batlló and easy access to the abundant high-end shopping in the L'Eixample neighborhood.
- 2

Majestic Hotel & Spa
87.47
- 3

Hotel Arts
87.32
- 4

Hotel 1898
87.25
- 5

W Barcelona
86.18

TOP 3
SPAIN AND
PORTUGAL
RESORT HOTELS

- 1

Tivoli Palácio de Seteais
Sintra, Portugal 94.61

Set in an 18th-century former palace, this ornate property is enhanced by period-appropriate tapestries and frescoes.
- 2

Six Senses Douro Valley
Lamego, Portugal 92.11
- 3

Convento do Espinheiro, Historic Hotel & Spa
Évora, Portugal 91.60

Asia Hotels

When deciding where to stay in some of Asia's biggest and busiest cities, T+L readers put a premium on prime locations and sumptuous décor, favoring top-tier international brands, such as Rosewood, Six Senses, and Oberoi.



▲ NO. 1 CITY HOTEL IN ASIA

The grand lobby of the Rosewood Beijing welcomes guests to the 283-room property.

TOP 10 ASIA CITY HOTELS

- 1 Rosewood**
Beijing 97.87
Situating across from the iconic CCTV building, this property offers a bevy of fine-dining options and proximity to marquee sights like the Ancient Observatory and Sun Park. It provides what visitors crave: a convenient place to unwind.
- 2 The Oberoi**
Mumbai 97.25
- 3 Leela Palace**
New Delhi 96.69

- 4 Park Hyatt Saigon**
Ho Chi Minh City, Vietnam 95.46
- 5 Lebua at State Tower**
Bangkok 95.43
- 6 Temple House**
Chengdu, China 95.32
- 7 The Peninsula**
Beijing 95.00
- 8 The Ritz-Carlton**
Tokyo 94.97
- 9 Taj Mahal Palace**
Mumbai 94.96
- 10 Leela Palace Bengaluru**
Bangalore, India 94.94

TOP 10 ASIA RESORT HOTELS

- 1 Leela Palace**
Udaipur, India 98.89
A tranquil setting on Lake Pichola and exceptional staff members who somehow divine guests' every whim imbue this resort with a regal atmosphere.
- 2 JW Marriott Phu Quoc Emerald Bay Resort & Spa**
Vietnam 98.56
- 3 The Mulia**
Bali, Indonesia 98.25
- 4 Six Senses**
Yao Noi, Thailand 97.74
- 5 Gangtey Lodge**
Phobjikha Valley, Bhutan 97.18
- 6 Six Senses Laamu**
Oluvelu Island, Maldives 96.50
- 7 Taj Lake Palace**
Udaipur, India 96.48
- 8 Nihi Sumba**
Sumba Island, Indonesia 96.46
- 9 Anantara Hua Hin Resort**
Hua Hin, Thailand 96.24
- 10 Oberoi Udaivilas**
Udaipur, India 96.20

TOP 5 HONG KONG HOTELS

- 1 The Ritz-Carlton**
94.20
Some of the city's most exciting dining and art is concentrated in buzzy Kowloon, where this sophisticated hotel takes up 17 floors of a supertall tower.

- 2 The Peninsula**
93.83 ★
- 3 Mandarin Oriental**
93.75 ★
- 4 Upper House**
93.54
- 5 Four Seasons Hotel**
91.45

TOP 5 BEIJING HOTELS

- 1 Rosewood**
97.87
This gleaming property, the brand's first in China, has developed a devoted following for its urbane design, excellent restaurants, and serene ambience.
- 2 The Peninsula**
95.00
- 3 Four Seasons Hotel**
90.15
- 4 Aman Summer Palace**
86.95
- 5 Grand Hyatt**
85.25



▲
NO. 1 RESORT HOTEL IN SOUTHEAST ASIA

JW Marriott Phu Quoc's bar playfully mimics a chemistry lab.

TOP 3
SHANGHAI
HOTELS

1 The Peninsula
93.56

Personalized activities (like visiting a designer's atelier) available through this property near the historic Bund waterfront showcase all this worldly city has to offer: contemporary art, fashion, and superb food.

2 Fairmont Peace Hotel
91.43

3 Grand Hyatt
80.80

TOP 5
TOKYO
HOTELS

1 The Ritz-Carlton
94.97

Unparalleled views of the Tokyo skyline and superior accessibility to the city put this cosmopolitan hotel ahead of the competition. A sprawling indoor pool doesn't hurt, either.

2 Shangri-La Hotel
93.50

3 Palace Hotel
92.42

4 The Peninsula
92.30

5 Aman
91.36

TOP 5
INDONESIA
RESORT HOTELS

1 The Mulia
Bali 98.25

This expansive property has the best access to Nusa Dua's white-sand beaches (and its watersports).

2 Nihl Sumba
Sumba Island 96.46

3 Four Seasons Resort Bali at Sayan
95.83

4 Ritz-Carlton
Nusa Dua 94.12

5 Four Seasons Resort Bali at Jimbaran Bay
92.31

TOP 10
SOUTHEAST ASIA
RESORT HOTELS

1 JW Marriott Phu Quoc Emerald Bay Resort & Spa
Vietnam 98.56

Seamlessly merging Vietnamese and French-colonial styles, this palatial resort in a verdant island setting has a playful fictional backstory about its origins as a university, which only adds to its transportive quality.

2 Six Senses
Yao Noi, Thailand 97.74

3 Anantara Hua Hin Resort
Hua Hin, Thailand 96.24

4 Anantara Golden Triangle Elephant Camp & Resort
Chiang Rai, Thailand 96.13

5 Six Senses Samui
Koh Samui, Thailand 95.75

6 InterContinental Danang Sun Peninsula Resort
Vietnam 95.66

7 Belmond La Résidence Phou Vao
Luang Prabang, Laos 95.37

8 Four Seasons Resort
Chiang Mai, Thailand 94.71 ★

9 Anantara Chiang Mai Resort
Thailand 94.13

10 Four Seasons Resort
Koh Samui, Thailand 93.28

TOP 5
INDIA
RESORT HOTELS

1 Leela Palace
Udaipur 98.89

Glorious hotels can be found throughout Rajasthan, but there's something special about the way this one's rooms put a contemporary spin on the region's design with stunning fabrics, architectural motifs, and hand-crafted details.

2 Taj Lake Palace
Udaipur 96.48

3 Oberoi Udaivilas
Udaipur 96.20

4 Oberoi Amarvilas
Agra 96.08 ★

5 Oberoi Rajvilas
Jaipur 95.71 ★

TOP 5
SINGAPORE
HOTELS

1 Ritz-Carlton, Millenia
90.34

The building's striking exterior is by Pritzker Prize-

winning architect Kevin Roche; inside, a neutral color palette lets guests focus on the museum-quality artworks from masters like David Hockney and Andy Warhol.

2 Fairmont
90.00

3 Four Seasons Hotel
89.42

4 Grand Hyatt
89.33

5 JW Marriott Hotel Singapore South Beach
89.28

TOP 5
BANGKOK
HOTELS

1 Lebua at State Tower
95.43

While staying in one of the city's tallest buildings, guests can soak up sweeping city views as they sip cocktails at the Sky Bar or cool off in the open-air pool.

2 The Siam
93.68

3 The Peninsula
93.19

4 Mandarin Oriental
92.05 ★

5 Anantara Riverside Bangkok Resort
90.79

Africa and the Middle East Hotels

This year's list encompasses urban architectural marvels and tony resorts in striking natural settings, such as Kenya's sweeping Masai Mara National Reserve.



TOP 10 AFRICA SAFARI LODGES

- 1 Singita Sabi Sand**
Sabi Sands Game Reserve,
South Africa 98.59

Family-owned since the 1920s, this property shows outstanding attention to both luxury and conservation at its Boulders, Ebony, and Castleton lodges.

- 2 Gibb's Farm**
Karatu,
Tanzania 98.56

- 3 Singita Grumeti**
Serengeti National Park,
Tanzania 98.12

- 4 Bushcamp Company's Mfuwe Lodge**
South Luangwa National Park,
Zambia 97.87

- 5 Londolozi**
Sabi Sands Game Reserve,
South Africa 97.45

- 6 The Highlands**
Ngorongoro Conservation Area,
Tanzania 96.84

- 7 Lion Sands Game Reserve**
Sabi Sands Game Reserve,
South Africa 96.60

- 8 Four Seasons Safari Lodge Serengeti**
Serengeti National Park,
Tanzania 96.22

- 9 andBeyond Bateleur Camp**
Masai Mara National Reserve,
Kenya 96.19

- 10 Matetsi Victoria Falls**
Matetsi Private Game Reserve,
Zimbabwe 95.95

TOP 5 NORTH AFRICA AND THE MIDDLE EAST CITY HOTELS

- 1 Royal Mansour**
Marrakesh,
Morocco 97.78

No detail was overlooked when Morocco's King Mohammed VI commissioned this lavish property, which consists of 53 private *riads* surrounded by palms and citrus trees.
- 2 Jumeirah at Etihad Towers**
Abu Dhabi 95.47
- 3 Burj Al Arab Jumeirah**
Dubai 94.27
- 4 La Mamounia**
Marrakesh,
Morocco 93.94
- 5 Four Seasons Hotel Cairo at Nile Plaza**
93.82

TOP 5 NORTH AFRICA AND THE MIDDLE EAST RESORT HOTELS

- 1 Kasbah Tamadot**
Atlas Mountains,
Morocco 93.80

Richard Branson transformed this former governor's mansion an hour outside Marrakesh into a detour-worthy playground, with a world-class spa and plenty of excursions into the nearby Atlas Mountains.
- 2 Anantara Al Jabal Al Akhdar Resort**
Jabal Akhdar,
Oman 93.60
- 3 Four Seasons Resort Dubai at Jumeirah Beach**
92.94
- 4 One&Only Royal Mirage**
Dubai 92.50
- 5 Beresheet**
Mitzpe Ramon,
Israel 91.00

TOP 5 AFRICA CITY HOTELS

- 1 Ellerman House**
Cape Town 97.60

A smartly curated art collection and beautifully designed rooms differentiate this Cape Edwardian mansion from the other options scattered throughout the beloved South African city.
- 2 Saxon Hotel, Villas & Spa**
Johannesburg,
South Africa 96.63 ★
- 3 Twelve Apostles Hotel & Spa**
Cape Town 95.06
- 4 Cape Grace**
Cape Town 94.35 ★
- 5 One&Only**
Cape Town 90.45

TOP 5 AFRICA RESORT HOTELS

- 1 La Residence**
Franschhoek,
South Africa 95.11

In the heart of the Cape Winelands, this property set on a 30-acre farm impresses with 16 ultra-chic suites, each with its own distinctive personality.
- 2 andBeyond Mnemba Island**
Zanzibar,
Tanzania 94.89
- 3 andBeyond Sossusvlei Desert Lodge**
Namib-Naukluft National Park,
Namibia 92.80
- 4 Birkenhead House**
Hermanus,
South Africa 92.53
- 5 Victoria Falls Safari Lodge**
Zimbabwe 87.76

Australia, New Zealand, and the South Pacific Hotels

A feeling of refined wildness characterizes many of the luxurious resort hotels readers rated most highly in this part of the world.

NO. 1 RESORT HOTEL IN AUSTRALIA AND NEW ZEALAND

The Farm at Cape Kidnappers pampers its guests in the heart of North Island wine country.

TOP 5 AUSTRALIA AND NEW ZEALAND RESORT HOTELS

- 1 Farm at Cape Kidnappers**
Hawke's Bay, New Zealand 98.57

On New Zealand's North Island, this 6,000-acre sheep-and-cattle ranch immerses guests in Kiwi cuisine and rural life at its finest.
- 2 Southern Ocean Lodge**
Kangaroo Island, Australia 97.43
- 3 Matakauri Lodge**
Queenstown, New Zealand 96.27
- 4 Emirates One&Only Wolgan Valley**
Blue Mountains, Australia 94.73
- 5 Lodge at Kauri Cliffs**
Matauri Bay, New Zealand 94.50

TOP 5 SOUTH PACIFIC RESORT HOTELS

- 1 Turtle Island**
Fiji 97.78

Fiji's recent resort boomlet ushered in a handful of glittering options, but none quite as next-level as this jaw-dropper, which boasts 14 couples-only villas that attract guests seeking a laid-back stay.
- 2 Six Senses**
Malolo Island, Fiji 96.44
- 3 St. Regis Bora Bora Resort**
French Polynesia 95.60
- 4 Four Seasons Resort**
Bora-Bora, French Polynesia 91.28
- 5 InterContinental Moorea Resort & Spa**
French Polynesia 83.16

TOP 5 AUSTRALIA AND NEW ZEALAND CITY HOTELS

- 1 Park Hyatt**
Sydney 90.25 ★

This handsome hotel, which has views of the Opera House and harbor, is perfectly situated for guests who want to explore Sydney.
- 2 The Langham**
Sydney 88.73
- 3 The Langham**
Melbourne 88.28
- 4 Park Hyatt**
Melbourne 87.86
- 5 Sydney Harbour Marriott Hotel at Circular Quay**
86.74

THE METHODOLOGY

A survey developed by the editors of *Travel + Leisure*, in association with research firm M&RR, was made available at tlworldsbest.com from November 5, 2018, to March 4, 2019. Readers were invited to participate through *Travel + Leisure* magazine, T+L tablet editions, newsletters, social media, and travelandleisure.com. M&RR maintained, monitored, and kept the survey website secure, and also collected and tabulated the responses. To protect the integrity of the data, after the survey closed, *Travel + Leisure* and M&RR screened the responses to identify fraudulent votes, which were eliminated from the final tallies.

Respondents were asked to rate airlines, airports, car-rental agencies, cities, cruise ships, destination spas, hotels, hotel brands, islands, tour operators, and safari outfitters on a number of characteristics (see below). For each characteristic, respondents could choose a rating of excellent, above average, average, below

average, or poor. The final scores are indexed averages of these responses. Scores have been rounded to the nearest hundredth of a point; in the event of a true tie, winners share the same ranking. In most categories, respondents could also rate optional characteristics; these ratings are not included in the overall scores.

Hotels were categorized as City or Resort based on their locations and amenities. For resort hotels, the U.S. was divided into seven regions: California, Florida, Hawaii, Midwest (Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin), Northeast (Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Washington, D.C.), South (Alabama, Arkansas, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Virginia, West

Virginia), and West (Alaska, Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming).

For the cruise category, respondents were asked to rate individual ships; the results were combined to generate scores for cruise lines in different categories. The categories are: mega-ship ocean cruise lines (capacity of 2,200 passengers or more), large-ship ocean cruise lines (600 to 2,199 passengers), midsize-ship ocean cruise lines (250 to 599 passengers), small-ship ocean cruise lines (249 or fewer passengers), and river cruise lines. Some cruise lines may appear in multiple categories depending on the makeup of their fleet.

A minimum number of responses was necessary for a candidate to be eligible for inclusion in the World's Best Awards rankings. Some companies were eligible to be rated in multiple categories; they were scored independently for each category.

Airlines Cabin comfort, in-flight service, customer service, value.

Car-rental agencies Vehicle selection, vehicle availability, car-rental location, service, value.

Islands Natural attractions/beaches, activities/sights, restaurants/food, people/friendliness, value.

Hotels Rooms/facilities, location, service, food, value.

Tour operators and safari outfitters Staff/guides, itineraries/destinations, activities, accommodations, food, value.

Airports Access, check-in/security, restaurants/bars, shopping, design.

Cities Sights/landmarks, culture, food, friendliness, shopping, value.

Destination spas Accommodations/facilities, treatments, service, food, value.

Hotel brands Locations, rooms/facilities, food, service, value.

Cruise ships Cabins/facilities, food, service, itineraries/destinations, excursions/activities, value.