

Over the past quarter-century, you, our discerning readers, have shown a commitment to seeking out meaningful travel experiences of the highest caliber. For 2020, hundreds of thousands of you voted in our annual survey, sharing thoughts on favorite hotels, islands, tour operators, and more. To celebrate, this special edition features several expanded lists to honor the places and companies you think, quite simply, are the best out there. Here's to you, to the winners—and to the big 2-5!

Edited by SARAH BRUNING



The urban hubs of Mexico continue to charm travelers. while many favorites elsewhere-including Charleston, Florence, and Quebec City-maintain their multiyear reigns. Marrakesh takes top honors in the Africa and the Middle East category.



This year's World's Best Awards survey closed on March 2, just before widespread stay-at-home orders were implemented as a result of COVID-19. The results, therefore, reflect our readers' experiences before the pandemic. We hope that this year's honorees will inspire your trips to come-whenever they may be.

### TOP 25 CITIES **OVERALL**

**Oaxaca** Mexico 93.54

A tapestry of

colors, tastes, and indigenous traditions propelled this historic city (last year's No. 5) above all others. Readers can't get enough of the diverse crafts and cuisine, including seven different styles of mole.

- San Miguel de Allende Mexico 92.01
- Hoi An Vietnam 90.52

- **Chiang Mai** Thailand 89.62
- Florence 89.21 \*
- Kyoto Japan 88.77
- Udaipur India 88.49
- **Luang Prabang** Laos 88.17
- Ubud Indonesia 88.16
- 10. Istanbul 88.14
- 11. Mexico City 87.95

- 12. Bangkok 87.91
- 13. Rome 87.90 🖈
- 14. Jaipur India 87.87
- 15. Tokyo 87.67
- 16. Siem Reap Cambodia 87.38
- 17. Lisbon 87.34
- 18. Charleston South Carolina 87.29
- 19. Cuzco Peru 87.24
- 20. Porto Portugal 87.15
- 21. Singapore 87.05
- 22. New Orleans 87.03
- 23. Seville Spain 87.00
- 24. Mérida Mexico 86.84
- 25. Kraków Poland 86.80

### TOP 10 CITIES UNITED STATES

1. Charleston South Carolina 87.29 ★

> The Lowcountry beauty topped the list of domestic destinations for the eighth year running. Its flourishing culinary scene continues to impress, with diverse options that include Sichuan and Gullah cuisines. Meanwhile, its inviting streets and intimate hotels remain as romantic as ever.

2. New Orleans 87.03 \*

3. Santa Fe New Mexico 85.73 \*

4. Savannah Georgia 85.57 \*

5. Chicago 83.78 ★

New York City 83.48 \* San Antonio

Texas 82.20 Honolulu 81.92

9. Asheville North Carolina

81.91 10. Austin Texas 81.63

### CITIES CANADA

1. Quebec City 85.46 ★

> The centuries-old French Canadian mainstay is on a five-year winning streak with our readers, who embrace its shopping, old-world vibe, and walkability.

2. Vancouver 82.36

3. Montreal 81.70

4. Victoria British Columbia 81.60

5. Banff Alberta 81.16

### TOP 10 CITIES EUROPE

1. Florence 89.21 \*

> With its famed cultural sites-the Duomo, the Uffizi Gallery-and endlessly craveable food, it's little wonder that the Tuscan paragon has won this category for seven consecutive years.

2. Istanbul 88.14 \*

3. Rome 87.90 \$

4. Lisbon 87.34

5. Porto Portugal 87.15

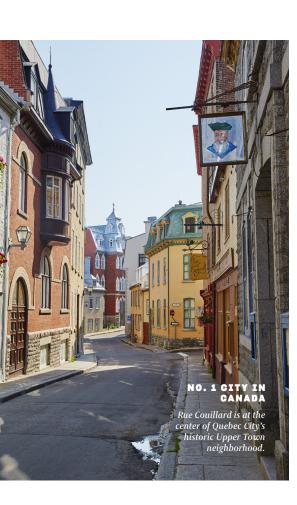
6. Seville Spain 87.00

7. Kraków Poland 86.80

8. Barcelona 86.25 ★

9. Siena Italy 86.21

10. Madrid 86.02



### CITIES MEXICO

1. Oaxaca 93.54

> Nestled in Mexico's hilly south, this UNESCO World Heritage site epitomizes all the things readers love about the country: rich history, appealing architecture. flavorful cuisine, and warm hospitality.

2. San Miguel de Allende 92.01

3. Mexico City 87.95 ★

4. Mérida 86.84

5. Guadalajara 84.14

TOP 10 CITIES CENTRAL AND SOUTH **AMERICA** 

1. Cuzco Peru 87.24 ★

> For the third year in a row, the cultural capital of Peru stood out to all manner of travelers. It's still a jumpingoff point for hiking adventures in the Sacred Valley, but it's also a compelling destination for gorgeous historic buildings and dynamic nightlife.

2. Antigua Guatemala 86.08

3. Mendoza Argentina 83.04

4. Buenos Aires 82.46 \*

5. Cartagena Colombia 82.45

6. Bogotá Colombia 81.38

7. Rio de Janeiro

8. Lima Peru 80.35

9. São Paulo Brazil 80.00

10. Quito Ecuador 79.31

CITIES AFRICA AND THE MIDDLE EAST

1. Marrakesh Morocco 86.71

> Friendly residents, souks teeming with local crafts, and chic riads make this Moroccan city stand out in readers' minds.

2. Cape Town 86.63 \*

Morocco 85.90

4. Beirut Lebanon 85.14

5. Jerusalem 84.55 ★

6. Tel Aviv

7. Essaouira Morocco 80.17

8. Dubai 9. Luxor

10. Cairo 78.94

Egypt 79.26

4. Udaipur

5. Luang Prabang Laos 88.17

1. Hoi An Vietnam 90.52

CITIES

ASIA

Well-preserved streets lined with shop-houses keep travelers returning to this picturesque city. Another plus: superb tailors who create bespoke suits and dresses.

2. Chiang Mai Thailand 89.62

3. Kyoto Japan 88.77 \*

India 88.49

6. Ubud Indonesia 88.16

7. Bangkok

8. Jaipur India 87.87

87.67 \*

9. Tokyo

87.91 \*

10. Siem Reap Cambodia 87.38 ★

> 2. Melbourne 85.37 \*

CITIES

1. Sydney

85.75 ★

AUSTRALIA, NEW

SOUTH PACIFIC

ZEALAND, AND THE

The international

hub returns as the

the strength of its

iconic harbor and

postcard-worthy

category favorite on

3. Perth Australia 82.78

beaches.

4. Queenstown New Zealand 82.04

5. Wellington New Zealand 81.87

NO. 1 CITY IN **AUSTRALIA** Bondi may be Sydney's most famous stretch of sand, but the city and its suburbs are home to more

than 100 beaches.

including Lady Bay.

SCORES SHOWN HAVE BEEN ROUNDED TO THE NEAREST HUNDREDTH OF A POINT: 56 TRAVEL+LEISURE | AUGUST 2020 ★ - ON THE LIST FOR THE PAST 10 YEARS IN THE EVENT OF A TRUE TIE, WINNERS SHARE THE SAME RANKING. TRAVELANDLEISURE.COM 57

# Islands

These far-flung winners promise way more than pristine beaches. Expect world-class wildlife viewing, delectable local foods, and as much (or as little) outdoor activity as your heart desires.



TOP 10 **ISLANDS** CONTINENTAL U.S.

1. Golden Isles (Jekyll Island, Little St. Simons Island, Sea Island, St. Simons Island) Georgia 86.90

> Mellow beaches. marshes, and estuaries characterize this collection of four barrier islands off the coast of Georgia, where naturalist-led excursions and golfing are among the marquee activities.

- 2. San Juan Islands Washington 85.23
- 3. Hilton Head Island South Carolina 84.66
- 4. Mount Desert Island Maine 84.50
- South Carolina 83.11 6. Amelia Island

5. Kiawah Island

- Florida 82.45
- 7. Mackinac Island Michigan 81.50
- 8. Florida Keys
- 9. Captiva Island Florida 81.30
- 10. Block Island Rhode Island 81.05



ISLANDS

88.38 \*

1. Maui

1. Galápagos Islands Ecuador 88.44 \*

> Adventurers eager to see such distinctive species as the giant tortoise and the bluefooted booby have kept these storied islands at the top of this category for the past 18 years.

- 2. Isla Mujeres Mexico 83.23 ★
- 3. Easter Island Chile 81.75
- 4. Caye Caulker Belize 80.11
- 5. Ambergris Caye Belize 79.91 ★



TOP 25

**ISLANDS** 

BAHAMAS

1. Anguilla

89.01

CARIBBEAN,

BERMUDA, AND THE

Low-key luxury

resorts and an

informal atmo-

sphere make this

stunner our readers'

favorite spot in the

region. Thirty-plus

sparkling beaches

don't hurt, either.

2. Abacos Islands

3. Harbour Island

4. Virgin Gorda

85.10 \*

84.86 \*

5. St. John

Bahamas 86.11

Bahamas 85.70

British Virgin Islands

U.S. Virgin Islands

### **ISLANDS** CANADA

1. Cape Breton Island Nova Scotia 85.93 Coastal diver-

sions such as hiking the Cabot Trail and vear-round beauty-peaking during fall foliage season-have helped this eastern haven secure the top spot for the past three years.

- 2. Vancouver Island British Columbia 84.97 ★
- 3. Prince Edward Tsland 83.54

### IN HAWAII Stunning volcanic

NO. 1 ISLAND

vistas draw visitors to Maui's Haleakala National Park, especially at sunrise.

- 6. St. Vincent and the Grenadines 84.80
- 7. Aruba 84 46
- 8. Exumas Bahamas 84.24
- 9. Jost Van Dyke British Virgin Islands 84.17
- 10. St. Bart's
- 11. Vieques Puerto Rico 83.85
- 12. Fleuthera Bahamas 83.82
- 13. Turks and Caicos 83.74
- 14. Culebra Puerto Rico 83.66
- 15. Bermuda 82.92
- 16. Nevis 82.87
- 17. St. Lucia 82.34
- 18. St. Croix U.S. Virgin Islands 82.29
- 19. Barbados
- 20. Cayman Islands 80.89
- 21. Antigua
- 22. Jamaica 80.56
- 23. St. Maarten/ St. Martin 80.29
- 23. Tortola British Virgin Islands 80.29
- 25. Bonaire 80.19

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### TOP 10 **ISLANDS** ASIA

Palawan Philippines 94.83

Turquoise waters, white-sand beaches, and striking limestone formations make this archipelago a magnet for natureloving travelers.

- Sri Lanka 90.00
- **Koh Lanta** Thailand 89.41
- Langkawi Malaysia 88.76
- **Boracay** Philippines 88.22

Bali Indonesia 88.14 ★

Koh Samui Thailand 87.56

Phuket Thailand 85.72

**Maldives** 85.11

10. Lombok Indonesia 80.00

### TOP 20 **ISLANDS** EUROPE

1. Páros Greece 90.55

> The Greek Isles are perennially popular, but this Cycladic gem still feels like a secret, according to readers, who loved its unspoiled beaches and lowkey tavernas.

- Mílos Greece 90.33
- Sicily Italy 88.62
- Azores Portugal 88.42
- Hvar and the **Dalmatian Islands** Croatia 88.35
- Crete Greece 88.20
- Ischia Italy 87.76
- Mallorca Spain 87.58

- Madeira Portugal 86.80
- 10. Rhodes and the Dodecanese Greece 86.63
- 11. Santorini Greece 86.37 ★
- 12. Orkney Islands Scotland 86.09
- 13. Shetland Islands Scotland 85.92
- Gozo Malta 85.60 15. Sardinia

14.

- Italy 84.53
- 16. Canary Islands Spain 84.52
- 17. Skye and the Hebrides Scotland 84.33
- 18. Corfu and the **Ionian Islands** Greece 84.33
- 19. Capri Italy 84.12
- 20. Mykonos Greece 82.28

### тор з **ISLANDS** AFRICA AND THE MIDDLE EAST

Mauritius 89.07

> East of Madagascar in the Indian Ocean, this African nation may require multiple flights from the U.S. to reach, but it rewards travelers for their efforts with unparalleled national parks filled with waterfalls and singular wildlife.

- Seychelles 85.74
- Zanzibar Tanzania 84.87

### TOP 10 **ISLANDS** AUSTRALIA, NEW ZEALAND, AND THE SOUTH PACIFIC

Cook Islands

Situated south of French Polynesia, the first-time category winner captivated travelers with its Maori heritage and aquamarine waters.

- Moorea French Polynesia 88.05 ★
- Tasmania Australia 87.89
- **Great Barrier Reef Islands** Australia 87.82
- Bora-Bora French Polynesia 87.27
- 6. Fiji Islands 86.75

- **Waiheke Island** New Zealand 85.83
- Huahine French Polynesia 83.23
- 9. Tahiti French Polynesia 79.77
- 10. Raiatea French Polynesia 79.33

## Transportation

Readers love companies that match best-inclass product with a personal touch and investment in innovation. No one does that better than Singapore Airlines—the only honoree to have won its category for all 25 editions of the World's Best Awards.

### INTERNATIONAL **AIRLINES**

**Singapore Airlines** 90.84

> This beloved carrier aces the flying experience every step of the way. The airline continues to innovate, prioritizing not only luxury and safety but also fliers' wellness through its partnership with Canyon Ranch.

- **Qatar Airways** 89.88 \*
- **Emirates** 87.43 ★
- Eva Air 85.67
- **All Nippon Airways** (ANA) 84.98
- **Air New Zealand** 84.95 \*
- Japan Airlines (JAL)
- La Compagnie 84.39
- **Cathay Pacific** Airways 84.30 ★
- 10. Virgin Atlantic Airways 84.28

### **DOMESTIC AIRPORTS**

Indianapolis **International Airport** 80.51

> IND has broken Portland's six-year winning streak with its seamless security experience, sparkling terminals, and streamlined design.

- **Portland International** Airport
  - Oregon 80.38
- Minneapolis-St. Paul **International Airport** 78.41
- **Tampa International Airport** Florida 77.82
- T. F. Green Airport Rhode Island 77.30
- Savannah/Hilton **Head International** Airport
- Georgia 76.88
- **Detroit Metropolitan Airport** 76.12
- Dallas Love Field 75.30
- **Palm Beach International** Airport Florida 75.09
- 10. Austin-Bergstrom International Airport Texas 74.88

### **INTERNATIONAL AIRPORTS**

Singapore Changi **Airport** 

> Since the 2019 debut of Jewel-an impressive entertainment complex, complete with a 130-foot-tall indoor waterfallthis hub has given travelers ample reason to extend their stopovers or to arrive extra early for their flights.

- Hamad International Airport
  - Doha, Oatar 90.89
- **Dubai International** Airport
- Hong Kong **International Airport** 84.25
- Incheon **International Airport** Seoul 83.44
- Haneda (Tokyo International) **Airport** 81.38
- **Zurich Airport** Switzerland 80.44
- Abu Dhabi **International Airport** 80.08
- Copenhagen Airport
- **Amsterdam Airport** Schiphol 79.06

### **CAR-RENTAL** COMPANIES

Airlines' business class can relax in hand-stitched leather seats.

**National Car Rental** 

The category winner for seven straight years, National makes getting on the road seamless, especially for members of its Emerald Club, who bypass lines and check-in desks to simply choose their wheels and drive away.

- **Enterprise Rent-**
  - 80.01 \*
- Hertz 78.35 \*
- Alamo 76.81
- Avis 75.59

TOP 5 **DOMESTIC AIRLINES** 

**JetBlue Airways** 

78.73 \* Loyalists swear by this brand for its comfortable seating and friendly flight attendants. They also love its philanthropic initiatives, such as dedicating hundreds of flights

to carry hurricane

recovery supplies

and volunteers.

- **Hawaiian Airlines** 78.32 ★
- 3. **Alaska Airlines**
- Southwest Airlines
- **Delta Air Lines** 74 89

Travelers who love being on the water found themselves spoiled for choice, with ships of all sizes offering electric nightlife, immersive excursions, luxuriously appointed staterooms, and culinary delights that rival some of the best food on land.

TOP 10

### **MEGA-SHIP** OCEAN CRUISE

1. Disney Cruise Line 85.83 \$

> Readers felt the magic in every corner of even the biggest ships in this fleet, which will add a new port (Cephalonia) to its longer Greece itineraries in 2021

- 2. Cunard 85.26 ★
- Holland America Line 85.23 \*
- **Celebrity Cruises** 83.08 \*
- Princess Cruises 81.84 \*
- Royal Caribbean International 77.84 ★
- Norwegian Cruise Line
- 76.70 **Carnival Cruise**
- Line 75.40
- 9. MSC Cruises 73.94
- 10. Costa Cruises 73.59

### LARGE-SHIP OCEAN CRUISE

This line has topped its category for five straight years. The key to its success? Personalized service that makes each passenger feel like a VIP and excursions led by knowledgeable local guides.

- 2. Crystal Cruises
- 3. Seabourn
- 92.53 \* 4. Regent Seven Seas
- Cruises 90.07 ★
- 5. Silversea Cruises 88.64 \*
- 6. Cunard 87.55 ★
- 85.99 ★
- Oceania Cruises 85.46 ★
- Hurtigruten 85.17
- 10. Costa Cruises 81.40

### MIDSIZE-SHIP **OCEAN CRUISE**

1. Seabourn 91.95 \*

Stunning suites and elevated meals give every voyage on this luxury line a unique quality that's reinforced by its ultraattentive crew.

- 2. Ponant 90.98
- Cruises 90.65
- 89.73
- 88.34

wildlife viewings

- 3. Paul Gauguin
- 4. Windstar Cruises
- 5. Silversea Cruises

### SMALL-SHIP OCEAN CRUISE

1. Quasar Expeditions

The staff members aboard this Galapágos-bound line's two shipsone for 16 passengers, the other for 32-coordinate activities like kayaking, while naturalists tee up unforgettable

- 2. Crystal Cruises 97.50 ★
- 3. Australis
- 4. SeaDream Yacht Club 92.42
- 5. UnCruise **Adventures**
- 6. Silversea Cruises 90.16
- 7. Ponant 89.47
- 8. Lindblad Expeditions 89.37
- 9. Windstar Cruises
- 10. Celebrity Cruises 86.05 \*

### RIVER CRUISE LINES

1. Crystal River Cruises 97.14

> This line's refined culinary program earns raves, as do its butler service and personalized shore experiences. Spacious staterooms with floorto-ceiling windows ensure guests greet each day with stellar views.

- 2. U by Uniworld
- 3. Uniworld Boutique **River Cruises** 95.51
- 4. Tauck 95.21 \*
- 5. Aqua Expeditions
- 6. Viking 94.04
- 7. Belmond 91.07
- 8. Delfin Amazon Cruises 90.67
- 9. Vantage Deluxe **World Travel** 89.87
- 10. AmaWaterways 88 88

### Destination Spas Wellness has never been more top-

**DOMESTIC SPAS** 

1. Pearl Laguna 2. Ojo Santa Fe Laguna Beach California 96.95

Founded by a pair of married yogis, this 12-room oasis offers two types of classes-highenergy in the morning, restorative in the evening-plus daily therapeutic massages and

coastal hikes

(formerly Sunrise Springs Spa Resort) New Mexico 93.77

3. Civana Wellness Resort & Spa Carefree, Arizona 93.67

Sedona, Arizona 93.65 \*

**Westglow Resort &** Blowing Rock,

North Carolina 93.10

6. The Ranch Malibu, California 92 67

of-mind. This year's winners provide

programs that also embody a deep

integrated, often personalized

sense of place and culture.

7. Cal-a-Vie Vista, California 92.42

Hawley, Pennsylvania 92.14 \* 9. Miraval Arizona

10. Oio Caliente **Mineral Springs** Resort & Spa

Oio Caliente.

New Mexico 91.40

11. Lake Austin Spa Resort Austin, Texas 90.20 \*

13. Miraval Austin

12. Golden Door San Marcos. 8. Lodge at Woodloch California 87 75

Texas 87.40 Tucson, Arizona 14. Ten Thousand 92.00 Waves

Santa Fe New Mexico 87.32 15. Canyon Ranch

86.67

INTERNATIONAL

1. Rancho La Puerta Tecate, Mexico 96.12 \*

> Whether travelers want to move their bodies or quiet their minds, this storied Baja California retreat delivers outstanding programming that includes aerial yoga, sound healing, and author lectures. But what brings readers back is the sense of community fostered during meals and activities like group hikes.

2. Chablé Yucatán Chocholá, Mexico 95.29

3. Sha Wellness Clinic El Abir, Spain 94.29

4. BodyHoliday St. Lucia 93.60 Tucson, Arizona

5. Chablé Maroma Punta Maroma, Mexico 92.45



DOMESTIC SPA

At the Pearl Laguna, in southern California, guests can complement tai chi with alfresco massages.

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# Tour Operators and Safari Outfitters

Whether you want the perfect wildlife adventure or an architecture-focused itinerary along the Silk Road, this year's best operators combine breadth of knowledge with depth of experience to create the ideal custom trip.

#### NO. 1 SAFARI OUTFITTER

Kilimanjaro giraffes are a common sight on Rothschild Safaris journeys through Kenya's Masai Mara National Reserve.

### TOUR OPERATORS

**Ker & Downey** 99.10

> Operating since 1946, before "expe-riential travel" ever entered the industry lexicon, this adventure-focused company has excelled in orches-

- **Greaves India**
- Terra Incognita 98.92
- Jacada Travel
- **Artisans of Leisure**
- **DuVine Cycling &** Adventure Co.
- Boundless Journeys 97.92

- **Classic Journeys**
- **Quasar Expeditions**
- 10. Black Tomato 97.44

- SAFARI OUTFITTERS
- **Rothschild Safaris**

Long-standing 🙏 relationships— especially in South Africa, whère owner Leora Rothschild was raised—plus a commitment to/ personal vetting of camps and guides, make this company a standout.

- Roar Africa 99.26

- **4. Alluring Africa** 98.66
- Africa Adventure Consultants
- 7. Extraordinary Journeys 98.23
- 8. Go2Africa
- 9. African Travel Inc.
- 96.30

COURTESY OF ROTHSCHILD SAFARIS



While our readers stay in hotels all over the globe, our Top 100 list confirms they still save the most love for properties closest to home. This year, the United States claims 13 spots, followed by South Africa with seven, and India and Mexico tied at six apiece.

### NO. 1 HOTEL IN THE WORLD

Twenty-two tents at Capella Ubud, Bali, appear suspended amid the lush, forested setting.

### TOP 100 HOTELS OVERALL

1. Capella Ubud Bali, Indonesia 99.85

> Architect and designer Bill Bensley created this intimate refuge, where nightly entertainment ranges from screenings of blackand-white movies to campfire tales spun by a local storyteller.

2. Hotel Amparo San Miguel de Allende, Mexico 99.23

Fogo Island Inn Newfoundland 99.02

4. The Ritz-Carlton Bali, Indonesia 98.85

**Waldorf Astoria Maldives Ithaafushi** 98.79

6. Secret Bay Dominica 98.60

7. Raffles Istanbul 98.40

7. Canaves Oia Epitome Santorini, Greece 98.40

> Awasi Patagonia Torres del Paine National Park, Chile 98.25

9. Singita Kruger **National Park** South Africa 98.25

11. Finca Cortesin Hotel Golf & Spa Málaga, Spain 98.11

12. Tambo del Inka, a **Luxury Collection** Resort & Spa Sacred Valley, Peru 98.07

13. Shangri-La Hotel, at the Shard London 98.06

14. Lodge & Spa at Brush Creek Ranch Saratoga, Wyoming

15. Four Seasons Safari Lodge Serengeti Serengeti National Park, Tanzania 97.82

16. Tensing Pen Negril, Jamaica 97.78

17. Manoir Hovey North Hatley, Quebec

18. Deer Path Inn Lake Forest, Illinois 97.64

19. Leela Palace Udaipur, India 97.64

20. Katikies Santorini Greece 97.62 21. Oyster Box Umhlanga Rocks,

22. Anantara Chiang Mai Resort & Spa Thailand 97.57

South Africa 97.60

23. Belmond Jimbaran Bali, Indonesia 97.50 24. Oberoi Rajvilas Jainur India 97.33 \$

25. Burj Al Arab Jumeirah Dubai 97.20

26. Royal Mansour Marrakesh, Morocco 97.19

27. Hotel Café Royal London 97.07

28. The Oberoi Mumbai 97.05 29. Ritz Paris

30. Explora Valle Sagrado

Sacred Valley, Peru 31. Hotel Caesar

Augustus Capri, Italy 96.87 32. Leela Palace New Delhi 96 85

33. Jamaica Inn Ocho Rios, Jamaica

34. The Peninsula

Shanghai 96.80 35. The Mulia

Bali, Indonesia 96.73

36. Badrutt's Palace Hotel St. Moritz. Switzerland 96.71

> 37. The Sukhothai Bangkok 96.71

38. Cala de Mar Resort & Spa Ixtapa, Mexico 96.69

> Lower Waterford. Vermont 96.69

40. Necker Island

40. St. Regis

42. La Residence Franschhoek, South

43. Rambagh Palace Jaipur, India 96.50

44. Nayara Gardens Arenal Volcano National Park, Costa Rica 96.46

45. Oberoi Amarvilas Agra, India 96.45 ★

39. Rabbit Hill Inn Collection

British Virgin Islands 96.62

Florence 96.62

Sabi Sand Africa 96.60

49. The Mark

46. Hoshinoya Tokyo 96.42

47. Lodge at Blue Sky, Auberge Resorts Park City, Utah 96.40 Game Reserve. South Africa 96.24

**Game Reserve** 

48. C Lazy U Ranch

96.28

49. Lion Sands

Granby Colorado

New York City 96.24 49. Sol v Luna

Sacred Valley, Peru 96.24

52. Casa Chameleon at Las Catalinas Guanacaste. Costa Rica 96.21

53. The Georges Lexington, Virginia 96.19

54. Kamalame Cay Bahamas 96.15

55. Grand Hotel **Excelsior Vittoria** Sorrento, Italy 96.08

56. Rosewood Mayakoba Playa del Carmen, Mexico 96.05

57. Belmond La Residencia Mallorca, Spain 96.00

57. Bisate Lodge Volcanoes National Park, Rwanda 96.00

57. Florblanca Resort Playa Santa Teresa, Costa Rica 96.00

57. Le Barthélemy Hotel & Spa St. Bart's 96.00

57. Mandarin Oriental Hong Kong 96.00 ★

### NO. 1 CITY HOTEL IN MEXICO

The guest lounge at Hotel Amparo, the No. 2 hotel in the world, channels San Miguel de Allende's artistic heritage with its colorful Otomi print fabrics.

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- 57. Reverie Saigon Ho Chi Minh City. Vietnam 96.00
- 57. Santa Monica **Proper Hotel** California 96.00
- 57. The Silo Cape Town 96.00
- 72. Waldorf Astoria Los Cabos Pedregal 57. Singita Sabi Sand Cabo San Lucas. Sabi Sand Mexico 95.72 Game Reserve,
- 66. Six Senses **Douro Valley** Lamego, Portugal

95.87

South Africa 96.00

- 67. Sonnenalp Hotel Vail, Colorado 96.00
- 75. Tierra Patagonia **68. Turtle Island Resort** Adventure & Spa Fiji 95.81 Hotel
- 69. Middle House Shanghai 95.80

70. Grand Hotel Tremezzo Lake Como, Italy 95.76

73. St. Regis

95.67

Mexico City 95.69

Kruger National Park

Area, South Africa

Torres del Paine.

**Boutique Hotel** 

Santorini, Greece

Chile 95.64

76. Canaves Oia

95.62

74. andBeyond Ngala

Safari Lodge

- 71. COMO The Treasury Perth. Australia 95.73
  - 79. Kasbah Tamadot Atlas Mountains, Morocco 95.57

77. La Peer Hotel

West Hollywood,

California 95.62

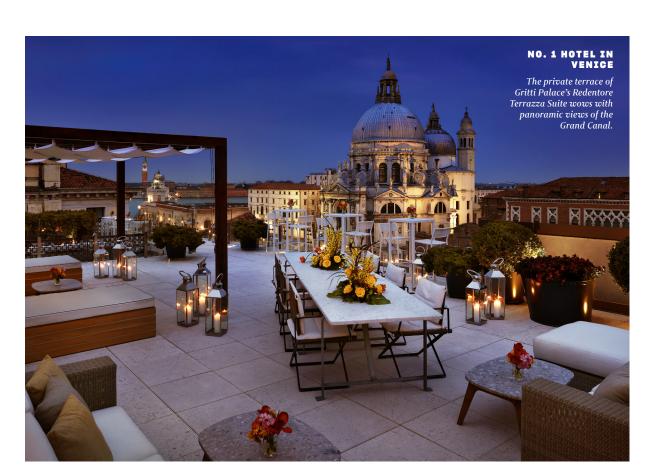
78. Katikies Mykonos

Greece 95.58

- 80. Wickaninnish Inn Tofino, British Columbia 95.56 ★
- 81. Il San Pietro di Positano Italy 95.50
- 82. Rosewood Beijing 95.47
- 83. Cap Rocat Mallorca, Spain 95.43
- 83. Explora Rapa Nui Easter Island, Chile 95.43
- 83. Gibb's Farm Karatu, Tanzania 95.43

- 83. Rockhouse Hotel & Spa Negril, Jamaica 95.43
- 83. Temple House Chengdu, China 95.43
- 88. Frangipani Beach Resort Anguilla 95.41
- 89. Cavas Wine Lodge Mendoza, Argentina 95.40
- 90. Hotel Santa Caterina Amalfi, Italy 95.38
- 91. Sunset Key Cottages Key West, Florida 95.35
- 92. Vik Chile Millahue, Chile 95.33
- 93. Twin Farms Barnard, Vermont 95.31

- 94. Pueblo Bonito **Emerald Bay** Resort & Spa Mazatlán, Mexico 95.30
- 95. Nihi Sumba Sumba Island, Indonesia 95.29
- 95. Viceroy Los Cabos San José del Cabo. Mexico 95.29
- 97. Mandarin Oriental Munich 95.25
- 98. North Block Hotel Yountville, California 95.24
- 99. Inkaterra Hacienda Urubamba Sacred Valley, Peru 95.16
- 99. Milestone Hotel & Residences London 95.16



### TOP 25 **HOTEL BRANDS**

1. The Leela Palaces, **Hotels & Resorts** 96.82

> Faultless service, sumptuously appointed rooms, and prime locations put this collection of nine properties across India above all other brands.

- 2. Capella Hotels & Resorts 96.36
- 3. Oberoi Hotels & Resorts
- 4. Red Carnation Hotel Collection 94.29
- 5. One&Only Resorts 94.22
- 7. Six Senses Hotels **Resorts Spas** 93.66
- 8. Taj Hotels Palaces **Resorts Safaris** 93.45
- Anantara Hotels, Resorts & Spas 93.01
- 10. Rocco Forte Hotels 92.83
- 11. Belmond 92.69

- 14. Sofitel Legend 92.17
- 15. Mandarin Oriental 91.95 16. Rosewood Hotels &
- Resorts 91.43
- 17. Auberge Resorts Collection 91.23
- 18. The Luxury Collection 90.69

- 21. Waldorf Astoria **Hotels & Resorts** 89.95
- 22. St. Regis 89.88
- 23. Hyatt Ziva 89.79
- 24. Langham Hotels & Resorts 89.77
- 25. Shangri-La **Hotels & Resorts**





## U.S. Hotels

Boutique hotels prevailed in many corners of the U.S.-including major hubs like Los Angeles and New York City-proving that readers prize smaller properties with destination-driven character.

### **TOP 15** CONTINENTAL

CITY HOTELS

1. The Mark New York City 96.24

> Urban hotels often distinguish themselves by harnessing the personality and excitement of their hometown. and no property accomplishes that better than this dashing Manhattan hideaway.

- 2. The Georges Lexington, Virginia 96.19
- Santa Monica **Proper Hotel** California 96.00

- 4. La Peer Hotel West Hollywood, California 95.62
- **Row Hotel at Assembly Row** Somerville, Massachusetts 95.00
- Post Oak Hotel at Uptown Houston 94.77
- **The Surrey** New York City 94 76
- **Wentworth Mansion** Charleston, South Carolina 94.76
- **Kimpton Hotel Born** Denver 94 58

- 10. Bristol Hotel Bristol, Virginia 94.48
- 11. Inn of the Five Graces Santa Fe New Mexico 94.29
- 12. John Rutledge **House Inn** Charleston, South Carolina 94.26
- 13. The Art, a Hotel Denver 94.11
- 14. The Lowell New York City 93.95
- 15. Hotel Emma San Antonio, Texas 93.92

**TOP 15** CONTINENTAL

RESORT HOTELS

1. Lodge & Spa at Brush Creek Ranch Saratoga, Wyoming 98.00

> Putting a genteel spin on the American cattle ranch, this 30,000acre farmstead recently added an elaborate culinary complex that includes multiple restaurants, a distillery, and a creamery.

2. Deer Path Inn Lake Forest, Illinois 97.64

### NO. 1 CITY HOTEL IN THE CONTINENTAL U.S.

Guests at the Mark, also the top property in New York City, can take a spin in a chauffeured pedicab.

- 3. Rabbit Hill Inn Lower Waterford, Vermont 96.69
- 4. Lodge at Blue Sky, **Auberge Resorts** Collection Park City, Utah 96.40
- 5. C Lazy U Ranch Granby, Colorado 96.28
- **Sonnenalp Hotel** Vail, Colorado 96.00
- **Sunset Key Cottages** Key West, Florida 95.35
- Twin Farms Barnard Vermont 95.31
- **North Block Hotel** Yountville, California 95.24
- 10. Chanler at Cliff Walk Newport, Rhode Island 95.15
- Rancho Valencia Resort & Spa San Diego 95.12
- 12. Wequassett Resort & Golf Club Harwich Massachusetts 94.97
- 13. San Ysidro Ranch Santa Barbara, California 94.87
- 14. The Vanderbilt, **Auberge Resorts** Collection Newport, Rhode Island 94.86
- 15. Lago Mar Beach Resort & Club Fort Lauderdale, Florida 94.73



WASHINGTON.

1. The Hay-Adams

Renaissance-

inspired design

throughout the

from the White

House-sets the

scene for power

breakfasts. Guests

the opulence never

feels overwrought.

**InterContinental** 

2. The Jefferson

90.67

89.00

88.73

3. Willard

4. Line DC

also appreciate that

historic building-a

three-minute walk

91.62

Italian

D.C.

HOTELS

### **NEW YORK CITY** HOTELS

1. The Mark 96.24

> This tony Upper East Side property puts the Metropolitan Museum of Art and other prestigious institutions at travelers' fingertips.

2. The Surrey 94.76

3. The Lowell 93.95

4. WestHouse 92.44

5. High Line Hotel 91.82

6. Crosby Street Hotel 91.70

7. The Carlyle 91.14

8. The Langham 90.96

9. The Chatwal, a **Luxury Collection** Hotel 90.83

10. Four Seasons Hotel **New York Downtown** 90.62

11. The Ludlow

12. The Beekman 90.11

13. The Peninsula 89.43

14. The Pierre - a Taj Hotel 89.20

15. Arlo NoMad 89.01

### GREATER LOS ANGELES HOTELS

1. Santa Monica **Proper Hotel** 96.00

> This relative newcomer won over readers with its effortlessly cool atmosphere and stylish modern décor. Another plus: sunset views of the Pacific from the rooftop pool deck.

2. La Peer Hotel West Hollywood 95.62

3. Viceroy L'Ermitage Beverly Hills 93.90

4. Waldorf Astoria Beverly Hills 92.40

5. The Garland Los Angeles 92.24

6. London West Hollywood at **Beverly Hills** 92.14

7. Hotel Bel-Air Los Angeles 91.86

8. Four Seasons Hotel Los Angeles at **Beverly Hills** 91.36

9. Hotel Casa del Mar Santa Monica 91.20

10. Shutters on the Beach Santa Monica 90.00

11. Hotel Figueroa Los Angeles 89.57

12. Fairmont Miramar **Hotel & Bungalows** Santa Monica 87.41

13. NoMad Los Angeles 86.67

14. InterContinental **Los Angeles Downtown** 86.43

15. Beverly Hills Hotel 86.00

CHICAGO HOTELS

5. The Ritz-Carlton

Georgetown

7. Four Seasons Hotel

8. Sofitel Washington

D.C. Lafayette

87.37

87.27

86.86

Square

Park Hvatt

Washington

86.49

85.10

10. W

6. Ritz-Carlton

1. The Peninsula 93.91 \*

> A prime location near the city's Magnificent Mile and seamless inroom technology bolstered this 339-room tower's high marks.

2. The Langham 93.21

3. The Talbott, a Joie de **Vivre Hotel** 93.19

4. Viceroy 92.80

5. Acme Hotel Company 92.69

90.10

89.41

10. Four Seasons Hotel

6. Hotel Zachary at **Gallagher Way** 90.53

7. Waldorf Astoria

8. Thompson 90.00

9. Claridge House

89.11

TOP 10 **CHARLESTON** HOTELS

1. Wentworth Mansion

Charm abounds in the Holy City's hotels, but stately elements like handcarved marble fireplaces, Tiffany stained-glass panels, and a carriage house turned restaurant gave this 21-room boutique option the edge.

2. John Rutledge **House Inn** 94.26

3. The Vendue 92.78

92.34 5. Spectator Hotel 91.12

4. Planters Inn

6. Zero George Street

7. Andrew Pinckney Inn 90.27

8. Hotel Bennett 90.26

9. Belmond Charleston 89.39

10. The Restoration 88.73

LAS VEGAS HOTELS

87.80

3. Four Seasons Hotel

4. Venetian Resort

5. Encore

8. Aria Resort & Casino 83.50

9. Vdara Hotel & Spa 82.39

NO. 1 HOTEL IN

Crystal and marble fixtures

Mansion's Grand Mansion Suite, which is popular for

CHARLESTON

enhance Wentworth

couples' getaways.

10. The Cromwell 81.60

**GREATER MIAMI** BEACH RESORT HOTELS

1. Kimpton Angler's

**Hotel South Beach** 

Miami Beach 94.20

Decorated with

bold patterns and

textures through-

out its 132 guest

rooms and com-

mon spaces, this

hotel is a perfect

fit for the Art Deco

Soho Beach House

Miami Beach 93.91

Miami Beach 92.98

Miami Beach 91.46

Biscavne, Miami

6. Acqualina Resort &

Residences on the

Sunny Tsles Beach

7. Miami Beach Edition

St. Regis Bal Harbour

4. Four Seasons Hotel

at the Surf Club

5. Ritz-Carlton Key

89.88

Beach

89.83

89.60

Resort

8.

3. The Betsy-South

Beach

neighborhood.

recently remodeled

1. Wynn

TOP 10

More is more when it comes to Vegas, and this mammoth complex has all the flashy trappings readers expect: luxury boutiques, high-octane nightlife, and world-class dining, including a new restaurant from contemporary-Mexican dynamos Daniela Soto-Innes and Enrique Olvera.

2. Waldorf Astoria 87.50

86.97

6. Cosmopolitan of Las Vegas 86.57

7. Bellagio Resort & Casino 84.67

89.47 9. The Setai Miami Beach 89.00

> 10. Kimpton **Surfcomber Hotel** Miami Beach 88.91

11. JW Marriott **Miami Turnberry** Resort & Spa Aventura 88.20

12. Palms Hotel & Spa Miami Beach 88.00

13. Faena Hotel Miami Beach 87.92

14. Loews Miami Beach Hotel 86.73

15. 1 Hotel South Beach Miami Beach 86.02

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### **CALIFORNIA** RESORT HOTELS

1. North Block Hotel Yountville 95.24

> This 20-room resort in the heart of Napa Valley couldn't be more convenient for oenophiles eager to visit the region's best wineries. It's also steps from the French Laundry and other world-class restaurants in downtown Yountville.

2. Rancho Valencia Resort & Spa San Diego 95.12

3. San Ysidro Ranch Santa Barbara 94 87

4. Kimpton the Rowan **Palm Springs** 94.13

5. Kimpton Shorebreak Resort 10. Ranch at Laguna

**Huntington Beach** Beach 94.00

### **NORTHEAST** RESORT HOTELS

1. Rabbit Hill Inn

Maintaining its top spot for a second year, the cozy 19-room tavern drew raves for its gracious hospitality and 15-acre grounds, which become even more idvllic in the fall and winter seasons.

2. Twin Farms Barnard, Vermont 95.31

3. Chanler at Cliff Walk

Newport, Rhode Island 95.15

Wequassett **Resort & Golf Club** Harwich. Massachusetts 94 97 6. Solage, Auberge **Resorts Collection** Calistoga 93.95

7. Inn Above Tide Sausalito 93 94

8. Post Ranch Inn Big Sur 93.66

Farmhouse Inn Forestville 93.51

Laguna Beach 93.44

11. Rosewood Sand Hill Menlo Park 93.18

12. Brewery Gulch Inn Mendocino 92.95

13. Auberge du Soleil. **Auberge Resorts** Collection Napa Valley 92.70

14. Tickle Pink Inn Carmel 92.25

15. Rosewood Miramar Beach Montecito 92.00

5. The Vanderbilt, Lower Waterford, **Auberge Resorts** Vermont 96.69 Collection Newport Bhode

> 6. Hidden Pond Kennebunkport, Maine 94.46

Island 94.86

7. The Wauwinet Nantucket. Massachusetts 92.70

8. Lake Placid Lodge Lake Placid New York 91.73

9. Woodstock Inn & Resort Woodstock Vermont 91.47

10. Taconic, a Kimpton Manchester, Vermont

90.96

11. White Barn Inn. **Auberge Resorts** Collection Kennebunk Maine

90.63

12. Mohonk Mountain House New Paltz, New York

90.19 13. Sagamore Resort Bolton Landing,

New York 89.96 14. Nantucket **Hotel & Resort** Massachusetts

15. Castle Hill Inn Newport, Rhode Island 89.73

89.80

10. Grand Geneva Resort & Spa Lake Geneva, Wisconsin 81 00

h Block Hote

**MIDWEST** 

RESORT HOTELS

1. Deer Path Inn

97.64

Lake Forest, Illinois

Tenets of British

backbone of this

which has been

in operation since

the 1920s and still

serves traditional

afternoon tea daily

Mackinac Island,

Mackinac Island,

**Destination Kohler** 

Ridgedale, Missouri

Nisswa, Minnesota

Kohler, Wisconsin

Michigan 89.17

4. American Club at

5. Big Cedar Lodge

6. Grand View Lodge

7. Osthoff Resort

Elkhart Lake,

Wisconsin 83.50

8. Sundara Inn & Spa

Wisconsin Dells.

Wisconsin 82.71

9. Mission Point Resort

Mackinac Island,

Michigan 82.36

87.44

86 46

Michigan 92.90

2. Grand Hotel

3. Hotel Iroquois

innkeeping form the

grand manor house,

**FLORIDA** RESORT HOTELS

1. Sunset Key Cottages Key West 95.35

> This collection of 40 bungalowssteps away from powdery beaches and deep-blue waters-sits on its own island just off Key West.

2. Lago Mar Beach Resort & Club Fort Lauderdale 94.73

3. Collector Luxury Inn & Gardens St. Augustine 94.61

Gasparilla Inn & Club Boca Grande 94.01

5. The Ritz-Carlton Naples 93.43

6. Edgewater Beach Hotel Naples 92.91

7. Four Seasons Resort **Orlando at Walt Disney World Resort** 92 44

8. The Henderson, a Salamander Resort Destin 92.42

9. The Breakers Palm Beach 92.20

10. Sandpearl Resort Clearwater Beach 91.79

11. Perry Hotel Key West 91.36

12. Resort at Longboat **Kev Club** 91.29

13 Pearl Hotel Rosemary Beach 91.16

14. Opal Sands Resort Clearwater Beach 90.91

15. Kimpton Vero Beach Hotel & Spa 90.71

TOP 15 WEST RESORT HOTELS

1. Lodge & Spa at Brush **Creek Ranch** Saratoga, Wyoming 98.00

> The quintessential American ranch vacation gets elevated at this resort in the North Platte River Valley, where rock climbing, flyfishing, and saloon games like billiards are just a few ways to pass the time.

> > NO. 1 RESORT

HOTEL IN THE

Manicured gardens

Fearrington House Inn, in

TOP 15

SOUTH

Inn

RESORT HOTELS

1. Fearrington House

Pittsboro, North

Relais & Châteaux

property, this 32-

room escape pays

particular attention

Guests loved the

daily complimen-

tary breakfast and

handmade choco-

lates and port at

**Palmetto Bluff** 

Bluffton, South

Carolina 93.68

turndown.

2. Montage

afternoon tea, plus

to its food and wine

Carolina 94.55

As with any

SOUTH

surround the

North Carolina.

2. Lodge at Blue Sky, **Auberge Resorts** Collection

Park City, Utah 96,40 3. C Lazy U Ranch Granby, Colorado

4. Sonnenalp Hotel Vail. Colorado 96.00

Ranch at Rock Creek Philipsburg, Montana 94.50

5. Tu Tu' Tun Lodge Gold Beach, Oregon 94.50

3. Old Edwards

Inn & Spa

4. The Cloister at

Sea Island

92.78

Georgia 93.12

**Blackberry Farm** 

6. Lodge at Sea Island

Georgia 91.58

Carolina 91.03

8. Sanctuary at Kiawah

7. Greystone Inn

9. The Swag

St. Simons Island,

Lake Toxaway, North

Island Golf Resort

South Carolina 90.79

Waynesville, North

Carolina 90.59

Walland, Tennessee

Highlands, North

Carolina 93.33

7. Resort at Paws Up Greenough, Montana

Little Nell Aspen, Colorado 94.00

9. Triple Creek Ranch Darby, Montana 93 79 \*

10. Under Canvas Moab Utah 93.50

10. The Willcox

89.81

11. Inn & Club at

12. Dollywood's

13. Ritz-Carlton

Resort

87 92

Revnolds.

Lake Oconee

14. Jekyll Island Club

Georgia 88.00

15. Williamsburg Inn

Williamsburg, Virginia

DreamMore

Resort & Spa

Pigeon Forge,

Tennessee 88.70

Greensboro, Georgia

**Harbour Town** 

Hilton Head Island

South Carolina 89.68

Aiken South Carolina

11. Hotel Jerome **Auberge Resorts** Collection Aspen, Colorado

93.12

12. Dunton Hot Springs Dolores, Colorado 92.75

13. Stephanie Inn Cannon Beach, Oregon 92.24

14. Sanctuary on Camelback **Mountain Resort** & Spa Paradise Valley,

Arizona 91.87 15. Sundance Mountain Resort

Sundance, Utah 91.83

TOP 20 HAWAII RESORT HOTELS

Halepuna Waikiki by Halekulani 0ahu 94.32

> This recent addition to the Waikiki hotel scene delights guests with its ocean views and tropical garden, but its secret weapon is an on-site bakery that produces impeccable viennoiserie.

2. Mauna Lani, Auberge **Resorts Collection** Big Island 94.07

3. Hotel Wailea Maui 93.98

4. Four Seasons **Resort Lanai** 91.55 \*

> Halekulani 0ahu 91.42 \*

6. Fairmont Kea Lani Maui 91.26

7. Montage Kapalua Maui 90.71

8. Four Seasons Resort Hualalai Big Island 90.47 ★

Kahala Hotel & Resort 0ahu 90.37

> Koʻa Kea Hotel & **Resort at Poipu** Kauai 90 37

11. 'Alohilani Resort Waikiki Beach Honolulu 90.36

12. Four Seasons Resort Oahu at Ko Olina 90.32

13. Andaz Maui at Wailea Resort 89.78

14. Fairmont Orchid. Hawaii Big Island 88.98

15. Mauna Kea Beach Hotel

Big Island 88.77 16. Westin Hapuna **Beach Resort** 

Big Island 88.00 17. Grand Hyatt Kauai Resort & Spa 87.96

18. Travaasa Hana Maui 87.60

19. Four Seasons Resort Maui at Wailea 87.38 \*

20. Ritz-Carlton. Kapalua Maui 87.21

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Resort-goers praised gems with stunning backdrops (rugged coastal Newfoundland, the evergreens of Banff), while city enthusiasts rewarded hotels in action-packed neighborhoods.

### TOP 10 CANADA RESORT HOTELS

Fogo Island Inn Newfoundland 99.02

> For four years running, this remote, Modernist masterpiece has ruled its category by bringing palpable warmth to a far-flung locale.

- **Manoir Hovey** North Hatley, Quebec 97.65
- 3. Wickaninnish Inn Tofino, British Columbia 95 56 \*

**Fairmont Chateau** Whistler British Columbia

91.75

- **Fairmont Chateau** Lake Louise Alberta 90.00
- **Fairmont Banff Springs** Alberta 89.19
- **Four Seasons Resort & Residences** Whistler, British Columbia 88.45
- **Lodge at Cabot Cape** Breton Inverness Nova

Scotia 87.23

- **Fairmont Jasper** Park Lodge
  - Alberta 86.29
- 10. Fairmont Le Château Montebello Quebec 85.68

### TOP 10 CANADA CITY HOTELS

Loden Hotel Vancouver 95.00

> This indie property is prized for its location in the picturesque Coal Harbour neighborhood and its fleet of complimentary cruiser bikes.

- **Rosewood Hotel** Georgia Vancouver 92.43
- The Ritz-Carlton Montreal 92.00
- Hôtel Nelligan Montreal 91.73

- 5. Auberge Saint-Antoine Quebec City 91.38
- The Drake Toronto 90.67
- Wedgewood Hotel & Spa Vancouver 89.75
- The Ritz-Carlton Toronto 89.21
- Fairmont Le Château Frontenac Quebec City 89.18
- 10. Fairmont Royal York Toronto 89.00
- **Fairmont Waterfront** Vancouver 89.00

### Caribbean, Bermuda, and the Bahamas Hotels

This year's list contains several standout romantic hideaways, but there are also plenty of familyfriendly stays and all-villa options where groups will feel right at home.

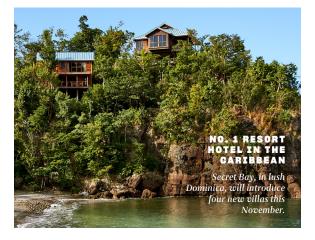
### CARIBBEAN, BERMUDA, AND THE BAHAMAS RESORT HOTELS

**Secret Bay** 

Dominica 98.60

Dominica's rugged beauty is front and center at this sixvilla property, where the hillside setting and personal attendants add to the sense of seclusion.

- 2. Tensing Pen Negril, Jamaica 97.78
- Jamaica Inn Ocho Rios, Jamaica 96.83
- **Necker Island** British Virgin Islands 96.62
- **Kamalame Cav** Bahamas 96.15
- Le Barthélemy Hotel & Spa St. Bart's 96.00
- Rockhouse Hotel & Negril, Jamaica 95.43
- 8. Frangipani Beach Resort Anguilla 95.41
- **Jade Mountain** St. Lucia 95.10 ★



- 10. Hermitage Bay Antigua 95.07
- 11. Point Grace Turks and Caicos 94.37
- 12. Cap Maison St. Lucia 93.76
- 13. Cheval Blanc St-Barth Isle de France St. Bart's 93.69
- 14. Eden Rock St. Bart's 93.50
- 15. Jumby Bay Island Antigua 93.43
- 16. Le Sereno St. Bart's 93.27

- 17. Couples Tower Isle Ocho Rios, Jamaica 93.08
- 18. Wymara Resort & Villas

Turks and Caicos 92.73

- 19. Belmond Cap Juluca Anguilla 92.48
- 20. St. Regis Bahia **Beach Resort** Río Grande. Puerto Rico 92.34
- 21. Anse Chastanet Resort

St. Lucia 92.22

- 22. Kimpton Seafire Resort & Spa Grand Cayman 91.85
- 22. Seven Stars Resort & Spa Turks and Caicos 91.85
- 24. Dorado Beach. a Ritz-Carlton Puerto Rico 91.81
- 25. West Bay Club Turks and Caicos 91.48

Smaller hotels hit big in this region, where the winners are all about cultural traditions. local design motifs, and gracious hospitality.

Mexico and

and South

Central

America

Hotels

### TOP 5 **MEXICO** CITY HOTELS

1. Hotel Amparo San Miguel de Allende 99.23

> A shining example of San Miguel's artistic spirit, this former mayoral residence consists of five suites, each of which feels like a friend's flawlessly designed apartment. Impeccable service, exceptional coffee, and finely tuned cocktails take the experience to the next level.

- 2. St. Regis Mexico City 95.69
- 3. Hotel Matilda San Miguel de Allende 93.89
- Rosewood San Miguel de Allende 92.07
- **Four Seasons Hotel** Mexico City 89.85



TOP 25 **MEXICO** RESORT HOTELS

Cala de Mar Resort & Spa Ixtapa 96.69

> Resorts on the Gulf of Mexico often get the lion's share of attention, but this 59-suite paradise on the Pacific won the top spot this year, thanks to a spa with exceptional service and serene ocean views.

- Rosewood Mayakoba Playa del Carmen 96.05
- **Waldorf Astoria** Los Cabos Pedregal Cabo San Lucas 95.72
- **Pueblo Bonito Emerald Bay** Resort & Spa Mazatlán 95.30
- **Viceroy Los Cabos** San José del Cabo 95.29
- W Punta de Mita Punta Mita 94.93
- Esperanza, Auberge **Resorts Collection** Cabo San Lucas 94.84
- **Vidanta Nuevo** Vallarta 94 35
- **Vidanta Los Cabos** San José del Cabo 94.03
- 10. Montage Los Cabos Cabo San Lucas 93.76
- 11. The Ritz-Carlton Cancún 93.76

93.74

12. Chileno Bay Resort, **Auberge Resorts** Collection Cabo San Lucas

- 13. Las Ventanas al Paraíso, a **Rosewood Resort** San José del Cabo 93.50
- 14. Nizuc Resort & Spa Cancún 93.26
- 15. One&Only Palmilla San José del Cabo 93.07
- 16. Grand Velas Riviera Maya Playa del Carmen 92.90
- 17. Vidanta Riviera Maya Playa del Carmen 92.62
- 18. JW Marriott **Los Cabos Beach** Resort & Spa San José del Cabo 92.55
- 19. Hacienda **Encantada Resort &** Residences Cabo San Lucas 92.52
- 20. Hotel Xcaret Mexico Playa del Carmen 92.35
- 21. Mahekal Beach Resort Playa del Carmen 92.34
- 22. Grand Solmar Land's End Resort & Spa Cabo San Lucas 92.30
- 23. Marquis Los Cabos San José del Cabo 92.19
- 24. Valentin Imperial Maya Playa del Carmen

92.00

25. St. Regis Punta Mita Resort 91.47

TOP 10 **CENTRAL AND SOUTH AMERICA** CITY HOTELS

Casa Gangotena Quito, Ecuador 94.56

> The team at this mansion in Old Town Quito goes above and beyond by bringing Ecuadorian traditions to life, introducing guests to local makers in its San Roque neighborhood.

- 2. JW Marriott **El Convento** Cuzco, Peru 94.11
- Palacio del Inka, a **Luxury Collection** Hotel Cuzco, Peru 93.57
- **Belmond Hotel** Monasterio Cuzco, Peru 93.33 ★
- **Sofitel Legend** Santa Clara Cartagena, Colombia 92.58
- **Hotel B** Lima, Peru 92.47
- **Hotel Casa** San Agustín Cartagena, Colombia 90.96
- **Faena Hotel** Buenos Aires 90.89
- **Belmond Palacio** Nazarenas Cuzco, Peru 90.73
- **Four Seasons Hotel** Bogotá, Colombia 90.40

**TOP 10 SOUTH AMERICA** RESORT HOTELS

Awasi Patagonia Torres del Paine, Chile 98.25

> There's no bad view at this sleek lodge. located on a reserve adjacent to Torres del Paine National Park. Private guides ably tailor excursions to travelers' preferences.

- Tambo del Inka, a **Luxury Collection** Resort & Spa Sacred Valley, Peru 98.07
- Explora Valle Sagrado Sacred Valley, Peru 96.95
- Sol y Luna Sacred Valley, Peru 96.24
- Tierra Patagonia **Adventure & Spa** Hotel Torres del Paine, Chile 95.64
- Explora Rapa Nui Easter Island, Chile 95.43
- **Cavas Wine Lodge** Mendoza, Argentina 95.40
- **Vik Chile** Millahue, Chile 95.33
  - Inkaterra Hacienda Urubamba Sacred Valley, Peru 95.16
- 10. Vines Resort & Spa Mendoza, Argentina 94.78

TOP 10 **CENTRAL AMERICA** RESORT HOTELS

- **Nayara Gardens** Arenal Volcano National Park, Costa Rica 96.46
  - Conservationminded guests staying in the 50 brightly decorated casitas can participate in informative rainforest walks and rafting and canyoning excursions.
- **Casa Chameleon** at Las Catalinas Guanacaste Costa Rica 96.21
- Florblanca Resort Playa Santa Teresa, Costa Rica 96.00
- **Nayara Springs** Arenal Volcano National Park, Costa Rica 94.67
- **Matachica Resort** Ambergris Caye, Belize 93.00
- Rancho Santana Tola, Nicaragua 92.91
- Hacienda AltaGracia, Auberge **Resorts Collection** Pérez Zeledón Costa Rica 92.38
- Blancaneaux Lodge Cayo District, Belize 92.33
- **Turtle Inn** 9. Placencia, Belize 89.62
- 10. Andaz Costa Rica Resort at Peninsula **Papagayo** Guanacaste Costa Rica 88.71



NO. 1 RESORT Hotel in Europe

Airy rooms at Canaves Oia Epitome look out onto the Aegean Sea.

Readers were impressed by a handful of relative newcomers throughout the Continent—though they still recognized properties known for their rich history, iconic architecture, and traditional service.

### TOP 10 EUROPE CITY HOTELS

1. Raffles Istanbul 98.40

Elegant Byzantine flourishes and Turkish artwork imbue this glistening 185-room tower with an unrivaled sense of place.

- 2. Shangri-La Hotel, at the Shard London 98.06
- 3. Hotel Café Royal London 97.07
- **4. Ritz Paris** 97.01

- 5. St. Regis Florence 96.62
- 6. Mandarin Oriental Munich 95.25
- 7. Milestone Hotel & Residences London 95.16
- 8. Park Hyatt Milan 95.11
- 9. J.K. Place Roma Rome 95.09
- 10. The Stafford London 95.03

### TOP 10 EUROPE RESORT HOTELS

1. Canaves Oia Epitome

Santorini, Greece 98.40

Spellbinding sunsets and intuitive service put this family-run jewel at the top.

- 2. Finca Cortesin Hotel Golf & Spa Málaga, Spain 98.11
- 3. Katikies Santorini Greece 97.62
- 4. Hotel Caesar Augustus Capri, Italy 96.87
- 5. Badrutt's Palace Hotel St. Moritz, Switzerland 96.71

- 6. Grand Hotel
  Excelsior Vittoria
  Sorrento, Italy
  96.08
- 7. Belmond La Residencia Mallorca, Spain 96.00
- 8. Six Senses
  Douro Valley
  Lamego, Portugal
  95.87
- 9. Grand Hotel Tremezzo Lake Como, Italy 95.76
- 10. Canaves Oia Boutique Hotel Santorini, Greece 95.62

### TOP 5 FLORENCE HOTELS

1. St. Regis 96.62

On the right bank of the Arno, this landmark building has antique chandeliers, carefully restored frescoes from the 1500s, and a medieval cave that's now the property's extensive wine cellar.

- 2. Four Seasons Hotel Firenze 94.56
- 3. Brunelleschi Hotel 93.58
- 4. Belmond Villa San Michele 92.76
- 5. J.K. Place Firenze 92.30

### TOP 5 VENICE HOTELS

 Gritti Palace, a Luxury Collection Hotel

93.79

Guests revel in the details—replica Rubelli silk wall coverings, Muranoglass chandeliers—adorning this renowned palazzo, which overlooks the Grand Canal.

- **2. Aman** 92.15
- 3. Belmond Hotel Cipriani 91.60
- 4. Hotel Danieli, a Luxury Collection Hotel 90.51
- 5. Ca' Sagredo 89.87



TOP 10

**PARIS** 

HOTELS

1. Ritz Paris

97.01

Awash in tranquil

shades of cream,

this grande dame

than ever after its

recent \$450 million

pink, and blue,

looks sharper

renovation.

3. Mandarin Oriental

5. Prince de Galles, a

Paris-Vendôme

8. Four Seasons Hotel

**Luxury Collection** 

2. Le Bristol

94.53

93.69

4. Esprit Saint

Germain

93.11

Hotel

93.09

6. Park Hyatt

92.90

7. Hôtel Plaza

92.73

92.71

Athénée

George V

9. Relais Christine

FRANCE

RESORT HOTELS

1. Château de la

Èze 93.76

Chèvre d'Or

The glamour and

character of the

Côte d'Azur is on

full display at this

which incorporates

40-room maison.

original medieval

walls into guest

quarters. Many

magnificent

ocean views.

2. Grand-Hôtel du

93.45

3. Hotel du

4. Château Eza

Èze 91.50

Cannes 90.44

rooms also have

Cap-Ferrat, a Four

St.-Jean-Cap-Ferrat

Cap d'Antibes 93.43

Seasons Hotel

Cap-Eden-Roc

### LONDON HOTELS

1. Shangri-La Hotel, at the Shard 98.06

> Travelers will find London Bridge, Borough Market, and Shakespeare's Globe Theatre all a short walk away from this property, housed in one of the most talkedabout additions to the city's iconic skyline.

- 2. Hotel Café Royal
- 3. Milestone Hotel & Residences 95.16
- 4. The Stafford 95.03
- 5. The Connaught 95.00
- 6. Ritz London 94.24
- 7. The Lanesborough 94.18
- 8. Four Seasons Hotel **London at Ten Trinity Square** 94.12
- 9. Ham Yard Hotel 93.74
- 10. Rosewood 93.69

### U.K. AND **IRELAND** RESORT HOTELS

1. Ashford Castle County Mayo, Ireland 94.52

> No resort in the region typifies aristocratic style quite like this 13th-century estate-once the home of the Guinness familywhere service is both warm and urbane.

- 2. Ballyfin County Laois, Ireland 94.48
- 3. Gleneagles Hotel Auchterarder,
- Scotland 93.14 4. Powerscourt Hotel
- Resort & Spa County Wicklow Ireland 92.53
- K Club County Kildare, Ireland 91.20
- Sheen Falls Lodge County Kerry, Ireland 91.20
- 92.24 10. Hotel Lutetia 91.81

### NO. 1 HOTEL IN PARIS

The Windsor Suite at the Ritz Paris blends sumptuous French style with colors and prints favored by the British royal family.

### GREECE RESORT HOTELS

1. Canaves Oia **Epitome** 

Santorini 98.40

The two brothers behind this family-run (and family-friendly) sanctuary put an earthy twist on traditional crisp-white Cycladic style, incorporating natural materials into its 24 villas.

- 2. Katikies Santorini 97.62
- 3. Canaves Oia **Boutique Hotel** Santorini 95.62
- 4. Katikies Mykonos 95.58
- 5. Grace Hotel, **Auberge Resorts** Collection Santorini 94.83
- 6. Andronis Luxury Suites Santorini 94.67
- 7. Andronis Boutique Hotel 5. Hôtel Barrière Santorini 94.60 Le Maiestic
  - 8. Bill & Coo Hotels Mvkonos 93.63
  - 9. Mystique, a Luxury **Collection Hotel** Santorini 92.73
  - 10. Blue Palace, a **Luxury Collection** Resort & Spa Crete 92.64

### ROME HOTELS

1. J.K. Place Roma 95.09

> White marble sculptures pop against the jeweltoned walls and mahogany trimmings of this chic, four-time winner.

- 2. Hotel Hassler Roma 92.67
- 3. Hotel de Russie, a **Rocco Forte Hotel** 91.95
- 4. Hotel Eden, Dorchester Collection 89.88
- 5. St. Regis 89.44

ITALY RESORT HOTELS

1. Hotel Caesar **Augustus** Capri 96.87

> The sapphire waters of the **Gulf of Naples** stretch as far as the eye can see from this intimate hotel's perch on the northern coast of Capri.

- 2. Grand Hotel **Excelsior Vittoria** Sorrento 96.08
- 3. Grand Hotel Tremezzo Lake Como 95.76

4. Il San Pietro di

Positano

95.50

5. Hotel Santa

Caterina

6. Belmond Villa

Amalfi 95.38

Sant'Andrea

7. Grand Hotel Villa

Bellagio 94.11

Serbelloni

8. Le Sirenuse

9. Borgo Egnazia

10. Belmond Castello

di Casole

93.80

Savelletri di Fasano

Casole d'Elsa 93.71

Sicily 94.59

### HOTELS

1. Mandarin Oriental 94.82

packed with de Gràcia spoils Ruscalleda.

Positano 94.08

3. Hotel Arts

4. W

87.33

### **BARCELONA**

1. Finca Cortesin

Even in a city exceptional dining options, this hotel along the Passeig guests with two restaurants from fêted chef Carme

2. Majestic Hotel & 89.26

88.31

87.71

5. Hotel 1898

### Located on Andalusia's magnificent Costa del Sol, this 67-room retreat makes guests feel like

family from the

moment they set

foot on the palatia

**Hotel Golf & Spa** 

Málaga, Spain 98.11

SPAIN AND

PORTUGAL

**RESORT HOTELS** 

grounds. 2. Belmond La Residencia Mallorca, Spain

96.00

3. Six Senses Douro Valley Lamego, Portugal 95.87

4. Cap Rocat Mallorca, Spain 95.43

5. Penha Longa Resort Sintra, Portugal 94.75



### NO. 1 HOTEL IN ROME

Classical chic in the lobby atrium at J.K. Place Roma.

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Although names such as Mandarin Oriental and Peninsula still prevail, brands like Capella are gaining recognition (and rankings) as they slowly but surely expand to sought-after destinations.

### TOP 10 **ASIA** RESORT HOTELS

1. Capella Ubud Bali, Indonesia 99.85

> Raised above the forested slopes of the Keliki Valley, 22 dramatic, onebedroom tents outfitted with antiques and local textiles immerse guests in designer Bill Bensley's version of a glam jungle camp.

- 2. The Ritz-Carlton Bali, Indonesia 98.85
- 3. Waldorf Astoria **Maldives Ithaafush**
- 4. Leela Palace Udaipur, India 97.64

### TOP 10 **ASIA** CITY HOTELS

5. Anantara Chiang Mai 1. The Oberoi Resort & Spa Thailand 97.57

**Belmond Jimbaran** 6. Bali, Indonesia 97.50

Oberoi Rajvilas Jaipur, India 97.33 ★

- The Mulia Bali, Indonesia 96,73
- Rambagh Palace Jaipur, India 96.50
- 10. Oberoi Amarvilas Agra, India 96.45 ★
- aesthetic. 2. Leela Palace

Mumbai 97.05

Drive and Back

Bay, this elegant

by its minimalist

New Delhi 96.85

hotel gives guests

a sense of tranquil-

ity that's reinforced

Overlooking Marine

- 3. The Peninsula Shanghai 96.80
- 4. The Sukhothai Bangkok 96.71
- 5. Hoshinova Tokyo 96.42

6. Mandarin Oriental Hong Kong 96.00 ★

6. Reverie Saigon Ho Chi Minh City,

Vietnam 96.00 Middle House

Shanghai 95.80 9. Rosewood Beijing 95.47

10. Temple House Chengdu, China

95.00 \$ 3. Conrad 91.29

as ever.

2. The Peninsula

4. Four Seasons Hotel 88.44

NO. 1 HOTEL IN

serene environment

Spacious rooms at the 17-story

behind shoji screens to create a

**HONG KONG** 

96.00 ★

1. Mandarin Oriental

One of the city's

original luxury

hotels, this 1963

brand flagship in

its staving power.

with its afternoon

tea as in-demand

Central has proven

Hoshinoya hide windows

TOKYO

5. JW Marriott Hotel

### **TOKYO** HOTFLS

1. Hoshinoya 96.42

> A ryokan-like environment within a skyscraper might seem counterintuitive, but this sparkling example demonstrates how traditional elements (tatami mats, lowslung furniture) can work in a modern, urban setting.

- 2. Mandarin Oriental 95.09
- 3. Park Hyatt 93.44
- 4. The Ritz-Carlton 92.80
- 5. Palace Hotel
- 6. Aman 90.06
- 7. The Peninsula 90.00
- 8. Andaz Tokyo **Toranomon Hills** 88.75
- 9. Grand Hyatt
- 10. Imperial Hotel 85.57

### TOP 3 BEIJING

1. Rosewood 95.47

> Amenities like landscaped terraces and balconies give this Chaoyang District hideaway a residential ambience

- 2. Conrad
- 3. The Peninsula 90.67

### SHANGHAI HOTFLS

1. The Peninsula

The Art Decoinspired hotel has earned travelers admiration for its enviable location near the Bund and for its thoughtful curation of citywide cultural activities, such as an introduction to contemporary Chinese art.

- 2. Middle House 95.80
- 3. Fairmont Peace Hotel 89.00

### **SINGAPORE** HOTELS

1. Raffles

After a meticulous renovation, this emblem of Singaporean history returned to the scene last October with 12 additional suites and a new restaurant from Anne-Sophie Pic, as well as all the stately elements that made it an icon in the first place.

- 2. Capella
- 3. Shangri-La Hotel
- 4. Fullerton Hotel 92.19
- 5. Fairmont 91.65

**BANGKOK** 

1. The Sukhothai

Guests say its tranauil lotus ponds. manicured gardens, and spacious rooms provide a sanctum amid the fast-paced Thai capital.

- Mandarin Oriental
- 5. Anantara Riverside

1. Capella Ubud

Staffers at this serene refuge wealth of knowllegendary cultural scene. Among the medicine.

- Bali 98.85
- Nihi Sumba

HOTFLS

- 2. Lebua at State Tower 94.53
- 94.48 \*
- 4. The Peninsula 92.00
- Bangkok Resort 90.00

**INDONESIA** RESORT HOTELS

Bali 99.85

impart an incredible edge about Ubud's customs introduced to guests: Balinese dance, Keliki painting and traditional

- The Ritz-Carlton
- Belmond Jimbaran Bali 97.50
- The Mulia Bali 96.73
- Sumba Island 95.29

O. 1 RESORT HOTEL IN SOUTHEAST ASIA The pool at Anantara Chiang Mai is flanked by

**SOUTHEAST ASIA** 

1. Anantara Chiang Mai Resort & Spa Thailand 97.57

ing, massage) and

endless diversions

(market tours, tem-

have ample ways to

ple visits), guests

soak up northern

Triangle Elephant

Chiang Rai, Thailand

Chiang Mai, Thailand

Camp & Resort

Thai culture.

2. Anantara Golden

3. 137 Pillars House

95.09

94.82

within the city

RESORT HOTELS

Thailand 94.09 With this escape's Amansara roster of classes Siem Reap. (Muay Thai, cook-Cambodia 93.00

> 6. Four Seasons Resort Chiang Mai, Thailand 92.80 \*

JW Marriott Phuket

Resort & Spa

7. Sofitel Angkor Phokeethra Golf & Spa Resort Siem Reap. Cambodia 92.16

8. Anantara Angkor Siem Reap, Cambodia 92.12

9. Amantaka Luang Prabang, Laos

91.70

10. Four Seasons Resort the Nam Hai Hoi An, Vietnam 91.43

TOP 5 INDIA RESORT HOTELS

1. Leela Palace

Udaipur 97.64

**Enchanting vistas** 

of Lake Pichola

complement the

aesthetic of this

illustrious resort.

eye-catching cor-

ners: the opulent

Library Bar.

One of its most

majestic Rajasthani

2. Oberoi Rajvilas Jaipur 97.33 \*

> 3. Rambagh Palace Jaipur 96.50

Oberoi Amarvilas Agra 96.45 ★

Oberoi Udaivilas Udaipur 94.80

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From audacious skyscrapers to intimate safari lodges, readers' favorite properties highlight the region's broad range of accommodations.

TOP 5

### **NORTH AFRICA** AND THE MIDDLE **EAST**

CITY HOTELS

1. Burj Al Arab Jumeirah. Dubai 97.20

> Travelers staying at this hotel-a standout tower in a city known for its modern skyline-revel in perks like private butlers and 18-karat-goldplated iPads.

- **Royal Mansour** Marrakesh, Morocco 97.19
- **Waldorf Astoria** Jerusalem 94.50
- La Mamounia Marrakesh, Morocco 94.18
- Nile Ritz-Carlton Cairo 93.87

TOP 5

### **NORTH AFRICA** AND THE MIDDLE **EAST**

RESORT HOTELS

**Kasbah Tamadot** Atlas Mountains, Morocco 95.57

> Out in the High Atlas Mountains, Richard Branson's resort combines lavish, relaxing spaces with avenues for cultural enrichment, including Moroccan cooking lessons and visits to nearby villages.

- The Chedi Muscat, Oman 92.80
- Beresheet Mitzpe Ramon, Israel 91.84
- Al Bustan Palace, a **Ritz-Carlton Hotel** Muscat, Oman 91,80

Al Maha, a Luxury

**Collection Desert** Resort & Spa Dubai Desert Conservation Reserve, United Arab

Emirates 91.50

TOP 5 **AFRICA** CITY HOTELS

The Silo Cape Town 96.00

> Sustainable design has only become more popular since this Royal Portfolio property-a former grain silo-became one of the continent's best examples of adaptive reuse in 2017.

- Saxon Hotel, Villas & Spa Johannesburg, South Africa 94.88 ★
- **Giraffe Manor** Nairobi, Kenya 94.40
- **Cape Grace** Cape Town 93.42 ★
- One&Only Cape Town 92.28

TOP 5 **AFRICA** RESORT HOTELS

Oyster Box Umhlanga Rocks, South Africa 97.60

> Less than 20 minutes from Durban, this 86-room hotel overlooking the Indian Ocean prides itself on style (handcrafted tiles, antiques) and substance (displaying work by local artists, rewarding guests for helping clean up nearby beaches).

- 2. La Residence Franschhoek. South Africa 96.60
- Tongabezi Lodge Livingstone, Zambia 94.32
- Elewana Arusha Coffee Lodge Arusha, Tanzania 90.67
- Victoria Falls Safari Lodge Victoria Falls, Zimbabwe 90.57

NO. 1 CITY HOTEL IN NORTH AFRICA AND THE MIDDLE

Burj Al Arab Jumeirah, in Dubai, soars to 1,053 feet.

TOP 10 **AFRICA** SAFARI LODGES

Singita Kruger **National Park** South Africa 98.25

> Singita's Lebombo and Sweni lodges are beloved for their richly appointed suites, attentive service, and devotion to sustainability.

- 2. Four Seasons Safari Lodge Serengeti Serengeti National Park, Tanzania 97.82
- **Lion Sands Game Reserve** Sabi Sand Game Reserve. South Africa 96.24
- **Bisate Lodge** Volcanoes National Park, Rwanda 96.00
- Singita Sabi Sand Sabi Sand Game Reserve. South Africa 96.00
- andBeyond Ngala Safari Lodge Kruger National Park Area, South Africa 95.67
- Gibb's Farm Karatu, Tanzania 95.43
- **Governors' Camp** Masai Mara National Reserve, Kenya 94.67
- 9. andBeyond Ngorongoro Crater Lodge

Ngorongoro Conservation Area, Tanzania 93.50

10. Angama Mara Masai Mara National Reserve, Kenya 93.33



### **AUSTRALIA AND NEW ZEALAND** CITY HOTELS

**COMO The Treasury** Perth, Australia 95.73

> Part of Perth's ongoing renaissance, this collection of reinvigorated 19th-century government buildings brilliantly weaves together the old (Victorian architecture, decorative moldings) with the new (bespoke contemporary furniture, a glassed-in rooftop restaurant).

- 2. The Langham Sydney 90.77
- Park Hyatt Sydney 90.48 ★
- The Langham Melbourne 87.71
- **Sydney Harbour Marriott Hotel at Circular Quay** 87.58

### Australia, New Zealand, and the South Pacific Hotels

In the antipodes, travelers rewarded design-forward properties that put a roster of activities at their fingertips.

NO. 1 CITY HOTEL IN AUSTRALIA AND **NEW ZEALAND** 

At COMO The Treasury, the osteria occupies part of a former post office.

### **AUSTRALIA AND** NEW ZEALAND RESORT HOTELS

Farm at Cape Kidnappers Hawke's Bay,

> Golfers flock to this 6,000-acre ranch for its awardwinning course. But even if you don't play, there's still plenty to do, including wine tasting and heli-fishing.

New Zealand 94.67

- 2. Lizard Island Resort Great Barrier Reef, Australia 94.59
- **Emirates One&Only Wolgan Valley** Blue Mountains, Australia 92.44
- **Huka Lodge** Taupo, New Zealand 92.20
  - **Hilton Queenstown** Resort & Spa New Zealand 79.05

### **SOUTH PACIFIC** RESORT HOTELS

**Turtle Island Resort** Fiji 95.81

> Fourteen airy beachfront villas punctuate swaths of rain forest on this 500-acre private island, where guests can enjoy lounging on 12 beaches, diving, and horseback riding.

- Conrad Bora Bora Nui French Polynesia
- **Four Seasons Resort** Bora-Bora, French Polynesia 94.88
- **Hilton Moorea** Lagoon Resort & Spa 87.53
- 5. InterContinental Tahiti Resort 76.22



# The Methodology

A closer look at how the World's Best Awards survey and results come together.

> SURVEY developed by the editors of Travel + Leisure, in association with research firm M&RR, was made available at tlworldsbest. com from November 4, 2019, to March 2, 2020. Readers were invited to participate through

Travel + Leisure magazine, T+L tablet editions, newsletters, social media, and travelandleisure. com. M&RR maintained, monitored, and kept the survey website secure, and also collected and tabulated the responses. To protect the integrity of the data, after the survey closed, Travel + Leisure and M&RR screened the responses to identify fraudulent votes, which were eliminated from the final tallies.

Respondents were asked to rate airlines, airports, car-rental agencies, cities, cruise ships, destination spas, hotels, hotel brands, islands, tour operators, and safari outfitters on a number of characteristics (shown at right). For each characteristic, respondents could choose a rating of excellent, above average, average, below average, or poor. The final scores are averages of these responses. Scores shown have been rounded to the nearest hundredth of a point; in the event of a true tie, winners share the same ranking. In most categories, respondents could also rate optional characteristics; these ratings are not included in the overall scores.

Hotels were categorized as City or Resort based on their locations and amenities. For resort hotels, the U.S. was divided into seven regions: California, Florida, Hawaii, the Midwest (Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin), the Northeast (Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont, Washington, D.C.), the South (Alabama, Arkansas, Georgia, Kentucky, Louisiana, Mississippi, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Virginia, West Virginia), and the West (Alaska, Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Oregon, Utah, Washington, Wyoming).

For the cruise category, respondents were asked to rate individual ships; the results were combined to generate scores for cruise lines in different categories. The categories are: megaship ocean cruise lines (capacity of 2,200 passengers or more), large-ship ocean cruise lines (600 to 2,199 passengers), midsize-ship ocean cruise lines (250 to 599 passengers), small-ship ocean cruise lines (249 or fewer passengers), and river cruise lines. Some cruise lines may appear in multiple categories depending on the makeup of their fleet.

A minimum number of responses was necessary for a candidate to be eligible for inclusion in the World's Best Awards rankings. Some companies were eligible to be rated in multiple categories; they were scored independently for each category.

### **CHARACTERISTICS**

#### **Airlines**

Cabin comfort, in-flight service. customer service. value.

#### Airports

Access, check-in/security, restaurants/bars, shopping, design.

### **Car-rental agencies**

Vehicle selection, vehicle availability. car-rental location. service, value.

#### Cities

Sights/landmarks, culture, food, friendliness, shopping, value.

### Cruise ships

Cabins/facilities, food, service. itineraries/ destinations, excursions/ activities, value.

### **Destination spas**

Accommodations/ facilities, treatments, service, food, value.

### Hotels

Rooms/facilities, location, service, food, value.

### **Hotel brands**

Locations, rooms/ facilities, food, service, value.

### **Islands**

Natural attractions/ beaches, activities/ sights, restaurants/ food, people/ friendliness, value.

### Tour operators and safari outfitters

Staff/guides, itineraries/destinations. activities, accommodations, food, value.